

# Department of Health Policy and Management Incoming Class of 2021 Resume Book



**School of Public Health  
University of Pittsburgh**

## Department of Health Policy and Management Incoming Class of 2021

Program	Students	PA Residents	Foreign Citizens	Graduated from PA Undergraduate Institution	Full-Time Work Experience	Full-Time Student	Part-Time Student
<b>MHA</b>	19	10	0	9	8	19	0
<b>MHA/MBA</b>	8	2	1	2	5	8	0
<b>MPH</b>	14	7	1	10	5	13	1
<b>JD/MPH</b>	4	2	0	2	2	4	0
<b>PhD</b>	2	1	0	1	2	2	0
<b>Totals</b>	<b>47</b>	<b>22</b>	<b>2</b>	<b>24</b>	<b>22</b>	<b>46</b>	<b>1</b>

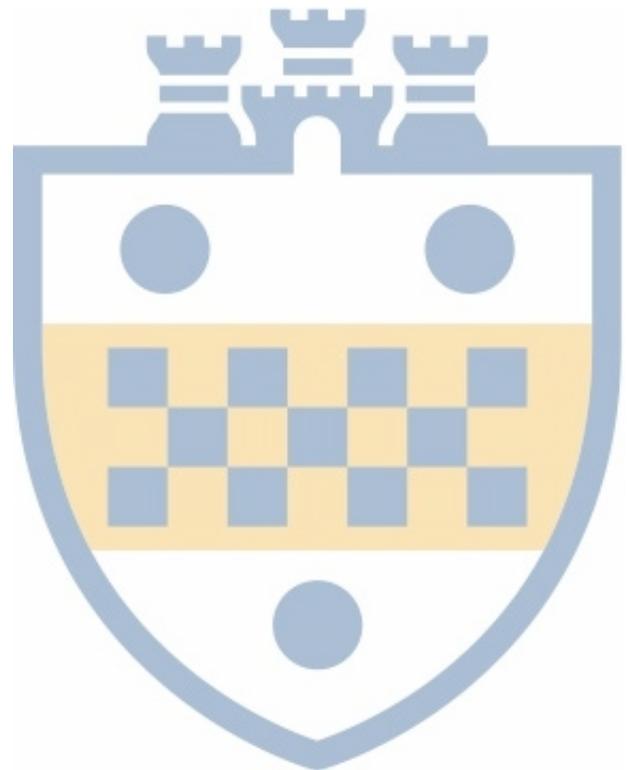
### Undergraduate Institutions:

University of Pittsburgh (10)  
 Pennsylvania State University (4)  
 Slippery Rock University of Pennsylvania (3)  
 Binghamton University (2)  
 University of North Carolina at Chapel Hill (2)  
 West Virginia University (2)  
 Allegheny College  
 Baylor University  
 Brigham Young University  
 Carnegie Mellon University  
 Creighton University  
 Duquesne University  
 Gachon University  
 Georgia State University  
 High Point University  
 Indiana University of Pennsylvania  
 Kansas State University  
 Muhlenberg College  
 Northern Arizona University  
 Ohio State University  
 Oregon State University  
 Rutgers University  
 Susquehanna University  
 University of Alabama  
 University of Georgia  
 University of Michigan  
 University of Missouri–Columbia  
 University of Pittsburgh at Johnstown  
 University of Toledo  
 University of Washington

### Undergraduate Majors:

Business Administration (6)  
 Public Health (4)  
 Biological Sciences (3)  
 Biology (3)  
 Political Science (3)  
 Biochemistry (2)  
 English (2)  
 Health Administration and Management (2)  
 Health Policy and Administration (2)  
 Kinesiology (2)  
 Biology, Health, and Society  
 Biomedical and Health Sciences Engineering  
 Biomedical Science  
 Consumer Economics  
 Criminal Justice  
 Economics  
 Emergency Medical Technology  
 Gender, Sexuality, and Women's Studies  
 Health Administration and Policy  
 Health Informatics and Information Management  
 Health Science  
 Health Services  
 History  
 Human Development and Family Studies  
 Marketing  
 Media and Professional Communications  
 Medical Humanities  
 Microbiology  
 Natural Sciences  
 Neuroscience  
 Nutrition  
 Psychology  
 Sociology  
 Spanish  
 Supply Chain Management

# **MHA and MHA/MBA Students**



# Misbah Ahmad

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2019 **University of North Carolina at Chapel Hill**, Chapel Hill, NC  
*Bachelor of Science in Biomedical and Health Sciences Engineering*  
Minor: Neuroscience

## PROFESSIONAL EXPERIENCE

- 01/2019–Present **RehabiliBuddies (Start-up)**, Chapel Hill, NC  
*Product Manager and Marketer*
- Prototype novel hand spasticity rehabilitative device for stroke patients (patent pending)
  - Perform market, competition, and business analytics to establish predicate
  - Placed third and won \$10,000 in funding from i4 biomedical innovation competition
- 02/2020–09/2021 **Global Market Access Solutions**, Charlotte, NC  
*Market Access and Health Economics Consultant*
- Provided market access consulting via manuscript editing and poster content creation

## LEADERSHIP AND SERVICE ACTIVITIES

- 05/2018–05/2019 Director of Internal Logistics, Triangle Healthcare Innovation Challenge (THInC)
- 05/2017–05/2019 Executive Director of Nutrition, Pearl Hacks (UNC Department of Computer Science)

## HONORS AND AWARDS

- 2020 Women In Product Scholar, Women in Product

# Ysabella Becerra

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **Slippery Rock University of Pennsylvania**, Slippery Rock, PA  
*Bachelor of Science in Health Administration and Management*  
Minors: Public Health, Business Administration

## PROFESSIONAL EXPERIENCE

- 08/2020–11/2020 **Slippery Rock University of Pennsylvania**, Slippery Rock, PA  
*FIRST Seminar Peer Leader*
- Educated freshmen healthcare administration students about the opportunities on campus
  - Acted as a liaison between the professor and first-year students
  - Coordinated guest speakers and presented in class
- 04/2018–03/2020 **Ginger Hill Tavern**, Slippery Rock, PA  
*Server*
- Increased company's sales when communicating with customers by selling and promoting menu items
  - Utilized multi-tasking skills in a demanding customer service environment
  - Memorized food and drinks menu in order to reduce customer dissatisfaction
- 06/2017–08/2019 **Camp Fitch YMCA**, North Springfield, PA  
*Overnight Summer Camp Staff*
- Responsible for administrative tasks such as planning, coordinating, and leading activities while ensuring safety protocols were clear and followed
  - Confirmed and scheduled medications for over 80 campers four times a day
  - Oversaw counselors in the age group and assisted in the training of junior counselors

## LEADERSHIP AND SERVICE ACTIVITIES

- 11/2020–11/2020 AACSB Accreditation Student Representative, Slippery Rock University College of Business
- 09/2019–05/2021 Vice President and Secretary, Future Healthcare Leaders
- 08/2018–08/2018 Volunteer, SRU Week of Welcome
- 02/2018–05/2021 Historian and General Member, Alpha Omicron Pi
- 11/2015–06/2017 Seasonal Weekend Program Facilitator Volunteer, Camp Fitch YMCA

## HONORS AND AWARDS

- 2019–2021 Dean's List, Slippery Rock University of Pennsylvania

# Dominic Boito

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2020 **Indiana University of Pennsylvania**, Indiana, PA  
*Bachelor of Science in Supply Chain Management*  
Certificate: Business Honors Program

## PROFESSIONAL EXPERIENCE

- 05/2020–08/2021 **DHL Supply Chain**, Carlisle, PA  
*Operations Supervisor*
- Provided leadership and training to a team of associates; evaluated their performance
  - Managed distribution technology, as well as process flow design and mapping, productivity measures, time studies, data collection and computational analyses
  - Reported departmental metrics to upper management to ensure proper efficiency, allocation of associate labor, equipment maintenance, and work-flow prioritization
- 08/2020–01/2021 **UPMC Carlisle**, Carlisle, PA  
*Emergency Department Patient Registration Representative*
- Performed pre-registration/registration processes, verifying eligibility and obtaining authorization submission notifications and verifying authorizations for services
  - Completed and recorded charts for Medical Records and all Emergency Department and Outpatient registration data for departmental data analysis and reporting
- 05/2019–08/2019 **DHL Supply Chain**, Virginia Beach, VA  
*Operations Intern*
- Planned, allocated, and closed daily waves of orders by utilizing inhouse information systems to monitor and push workload through various warehousing processes
  - Created the base plans for a cross-platform, company-wide Labor Management System Observations Database to better analyze work efficiencies

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2019–03/2020 Volunteer, Indiana County Humane Society
- 08/2018–05/2019 Treasurer, Phi Kappa Psi Fraternity
- 08/2017–03/2020 Volunteer, Boys and Girls Club of America

## HONORS AND AWARDS

- 2016–2020 Eberly Family College of Business Scholarship, Indiana University of Pennsylvania
- 2016–2020 Serafini Business Honors School Scholarship, Indiana University of Pennsylvania
- 2016–2020 Sutton Scholars Program Scholarship, Indiana University of Pennsylvania

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2020 Six Sigma White Belt Certification, The Council for Six Sigma Certification
- 2020 CPR/AED and Blood Borne Pathogens Certification, American Red Cross
- 2019–2020 Contributor, IUP Small Business Institute
- 2019–2020 Member, Association for Supply Chain Management (APICS)

# Paige Borst

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2020 **Pennsylvania State University**, University Park, PA  
*Bachelor of Science in Health Policy and Administration*

## PROFESSIONAL EXPERIENCE

- 09/2020–08/2021 **University of Pittsburgh School of Medicine**, Pittsburgh, PA  
*Longitudinal Alliance Program Coordinator*
- Recruited 40 patients throughout the Pittsburgh area to be matched with first-year medical students in order to develop a relationship over four years
  - Coordinated meetings for second-year medical students to learn from different professionals within the healthcare system
  - Developed a new website ([www.lap.pitt.edu](http://www.lap.pitt.edu)) for the program to increase marketing efforts and provide an online resource for patients, medical students, and faculty
  - Collaborated with coordinators of patient partnership programs from six medical schools throughout the country to discuss best practices with the goal of improving the Longitudinal Alliance Program
- 05/2020–06/2020 **Highmark Health**, Pittsburgh, PA  
*Graduate Strategy Intern*
- Developed and presented a comprehensive analysis of Highmark Health's response to COVID-19 to the Strategy Leadership Team
- 05/2019–08/2019 **Penn Medicine, University of Pennsylvania Health System**, Philadelphia, PA  
*Corporate Finance Intern*
- Organized and presented a comprehensive analysis of claim denial trends for patient accounting leadership
  - Educated residents about the revenue cycle process
  - Attended several meetings with corporate finance executives to review and analyze monthly financial reports of entities within the University of Pennsylvania Health System
  - Trained in EPIC Software

## LEADERSHIP AND SERVICE ACTIVITIES

- 03/2018–02/2019 Alternative Fundraising Chair, Phi Sigma Sigma Sorority
- 03/2018–11/2018 Student Volunteer, Penn State Homecoming
- 10/2016–02/2020 Student Volunteer and Independent Dancer, Penn State IFC/Panhellenic Dance Marathon
- 05/2016–08/2018 Student Volunteer, St. Clair Health
- 05/2015–08/2015 Student Volunteer, Children's Hospital of Pittsburgh

## HONORS AND AWARDS

- 2016 Joan of Arc Medallion, St. Lucy's Auxiliary to the Blind
- 2016 Service Above Self Award, Rotary Club of Bethel-St. Clair

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Student Member, American College of Healthcare Executives

# Myrna Brignol

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## EDUCATION

- 2023 **University of Pittsburgh, Pittsburgh, PA**  
*Master of Health Administration*
- 2021 **University of Pittsburgh, Pittsburgh, PA**  
*Bachelor of Science in Biological Sciences*  
Minors: Chemistry, Statistics

## PROFESSIONAL EXPERIENCE

- 08/2020–07/2021 **Home Stay Comfort Care, Pittsburgh, PA**  
*Home Health Assistant/Intern*
- Contacted and set up interviews with perspective employees
  - Organized and maintained office documents
  - Ensured that patients took daily medications and maintained records of patient vitals
- 11/2018–04/2020 **Center for Biologic Imaging, Pittsburgh, PA**  
*Research Assistant*
- Responsible for preparing stock solution and tissue samples for electron microscopy imaging
  - Maintained proper records and documentation of lab samples
- 02/2018–11/2018 **John G. Rangos Sr. Research Center, Pittsburgh, PA**  
*Lab Assistant*
- Conducted microCT scans on mice pups
  - Prepared mice DNA samples for PCR

## LEADERSHIP AND SERVICE ACTIVITIES

- 04/2020–04/2021 Vice President, University of Pittsburgh National Pan-Hellenic Council
- 10/2019–04/2021 Honors College Ambassador, University of Pittsburgh Honors College
- 05/2019–04/2021 CASE ASAP District 2 Representative, Council for Advancement and Support of Education
- 11/2018–04/2021 President, Vice President, and Internal Audit Chair, Mu Chapter of Delta Sigma Theta Sorority
- 04/2018–04/2021 Student Ambassador, University of Pittsburgh Blue and Gold Society

## HONORS AND AWARDS

- 2020 Council Member of the Year, University of Pittsburgh National Pan-Hellenic Council
- 2019 Academic Community Summer Research Fellow, University of Pittsburgh Honors College

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, National Association of Health Services Executives

# Breanna Bruno

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **West Virginia University**, Morgantown, WV  
*Bachelor of Science in Health Informatics and Information Management*

## PROFESSIONAL EXPERIENCE

- 05/2021–08/2021 **WVU Medicine**, Morgantown, WV  
*Surgical Services — OpTime IT Intern*
- Created and updated OneNote (searchable OpTime database)
  - Accessed and reviewed Epic OpTime operating room configurations
  - Provided IT support for comprehensive care during perioperative phases
- 08/2020–11/2020 **WVU Medicine**, Morgantown, WV  
*Information Technology Help Desk Technician*
- Provided IT support for all WVU Medicine employees and patients
  - Diagnosed and resolved technical issues
  - Assisted hospitals during go-live implementation
- 05/2020–08/2020 **WVU Medicine**, Morgantown, WV  
*Clinical Applications IT Intern*
- Created content for WVU Medicine’s internal website using WordPress
  - Created content for Epic updates and general workflow using Video Editor and Snagit
  - Recorded and published e-learnings on the Epic blog and video gallery

## LEADERSHIP AND SERVICE ACTIVITIES

- 11/2020–05/2021 Volunteer, Greater Pittsburgh Vascular Associates
- 08/2020–05/2021 Student Ambassador, WVU Health Informatics and Information Management Club
- 09/2019–05/2020 Treasurer, WVU Women’s Club Volleyball Team
- 01/2019–05/2021 Member, WVU Health Informatics and Information Management Club
- 01/2019–05/2019 Teacher Assistant for Computer Science 101, West Virginia University

## HONORS AND AWARDS

- 2020–2021 President’s List, West Virginia University
- 2019 Alpha Lambda Delta National Honor Society, West Virginia University
- 2018–2019 Dean’s List, West Virginia University

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2018–2021 Member, American Health Information Management Association (AHIMA)

# Mary “Catherine” Carr

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **University of Alabama**, Tuscaloosa, AL  
*Bachelor of Science in Public Health (Health Professions)*  
Minor: Addiction and Recovery

## PROFESSIONAL EXPERIENCE

- 05/2021–08/2021 **Sol Y Luna**, Birmingham, AL  
*Server*
- Attended to the needs of the customers to ensure service satisfaction
  - Shared information and answered questions regarding the menu and other inquiries for the restaurant patrons
- 05/2019–05/2021 **The University of Alabama’s Collegiate Recovery and Intervention Services**, Tuscaloosa, AL  
*Student Case Manager*
- Communicated with students in the outpatient program regarding orientation, drug testing, and follow-up services
  - Represented as case manager for CRIS in drug court weekly to verify student attendance and mandatory weekly requirements, providing evidence and records to the judge in court
- 01/2019–08/2021 **Cheese Louise Food Truck**, Tuscaloosa, AL  
*Shift and Operations Manager*
- Drove the food truck for shifts weekly, interacted with customers, prepared, and grilled sandwiches
  - Liaised with customers and event coordinators for catering and various Tuscaloosa area events

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2018–05/2021 Topic Coordinator, Project Health and Gamma Peer Health Educators Internship, Health Hut Division
- 01/2018–08/2020 Honors Action Leader and Logistics Coordinator, The University of Alabama Honors College
- 08/2017–05/2018 Freshman Forum, The University of Alabama First Year Experience
- 12/2017–05/2018 Emerging Scholars Program, The University of Alabama Office of Undergraduate Research
- 08/2017–08/2017 Health Action Freshman Volunteer, The University of Alabama Honors College

## HONORS AND AWARDS

- 2019, 2021 President’s List, The University of Alabama
- 2019 Participant Researcher, The University of Alabama Undergraduate Research Conference

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Student Member, American College of Health Care Administrators
- 2018–Present IRB Certified, The Institutional Review Board

# Di Cui

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## EDUCATION

- 2023                      **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2020                      **Binghamton University**, Vestal, NY  
*Bachelor of Science in Biochemistry*

## PROFESSIONAL EXPERIENCE

- 07/2017–08/2017      **S and G Medical Office**, New York, NY  
*Clinic Assistant*
- Observed and monitored condition of patients by examining them, including checking for existing conditions and recording vitals
  - Patient Information Management
  - Communicated with physicians, nurses, and other caregivers to exchange information about patient conditions, treatment plans, and activities

## LEADERSHIP AND SERVICE ACTIVITIES

- 09/2019–05/2020      Organic Chemistry Teaching Assistant, Binghamton University
- 08/2018–12/2018      Asian and Asian-American Studies (AAAS-461) Tutor and Teaching Assistant, Binghamton University

## HONORS AND AWARDS

- 2016                      CSSA League of Legend Esports Championship/Number 1

# Juan De Santiago

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2020 **Kansas State University**, Manhattan, KS  
*Bachelor of Science Kinesiology; Nutrition*

## PROFESSIONAL EXPERIENCE

- 09/2019–Present **Target**, Pittsburgh, PA  
*Team Member*
- Customer service
  - Fulfill online pick-up orders
  - Package and ship online orders
- 05/2018–05/2019 **The Foundation Sports Training Facility**, Manhattan, KS  
*Receptionist*
- Managed and ran front desk operations
  - Demonstrated equipment to members
  - Conducted gym tours and customer service
- 05/2016–05/2018 **HSM**, Hutchinson, KS  
*Warehouse Assistant*
- Managed and tracked daily shipments and inventory of factory
  - Stocked incoming inventory in warehouse for smooth production
  - Worked assembly line production

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2018–05/2020 Mentor, First Scholars
- 08/2017–05/2020 Mentor, Verde Clover 4H
- 01/2016–05/2020 Animal Shelter Volunteer

## HONORS AND AWARDS

- 2021 Departmental Scholarship, Department of Health Policy and Management, Pitt Public Health
- 2021 Departmental Scholarship, Katz Graduate School of Business
- 2020 Student Body Senator, College of Health and Human Sciences
- 2016 First Generation Scholarship Recipient, First Scholar

# Priyanka Gupta

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2020 **Creighton University**, Omaha, NE  
*Bachelor of Science in Health Administration and Policy*  
Minors: Business Intelligence and Analytics, Public Health

## PROFESSIONAL EXPERIENCE

- 11/2020–07/2021 **Amazon**, Nashville, TN  
*DCS Safety Specialist*
- Resolved complex user issues related to fraud, privacy, user safety, and risk
  - Collaborated with team members to identify opportunities for improving the customers' experience
- 01/2020–08/2020 **CommonSpirit Health – Catholic Health Initiatives**, Omaha, NE  
*Clinical Informatics Intern*
- Developed super-user programs to successfully incorporate Epic systems while receiving Epic training
  - Reviewed the implementation process of tele-medicine within MyChart to provide access to healthcare
- 08/2019–12/2019 **Administrative Intern**
- Attended board meetings to discuss hospital events and interviewed potential employees for job openings
  - Conducted a feedback analysis of employees to better understand their job concerns
- 06/2019–08/2019 **Centene Corporation – Health Net**, Rancho Cordova, CA  
*Data Analytics and Project Management Intern*
- Identified data trends and produced an analysis of 2019 closed post service appeal cases
  - Collaborated with team members to manage Error/Data logs and researched regulatory topics to extract underlying reasons of appeal cases

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2019–10/2019 Team Leader, Schlegel Center of Service and Justice
- 05/2019–05/2020 President, Health Administration and Policy Student Association
- 08/2018–05/2019 Peer Academic Leader, Student Leadership and Involvement Center, Creighton University
- 01/2018–01/2019 Recruitment and Social Chair, Pi Beta Phi Sorority
- 03/2017–01/2019 Volunteer, Sienna Francis House Homeless Shelter

## HONORS AND AWARDS

- 2020 Leadership Award, Creighton University Health Administration and Policy Department
- 2016 Labaj, Father Joseph Award Recipient, Creighton University
- 2016 Creighton Academic Scholarship Recipient, Creighton University

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2019–Present Member, Healthcare Businesswomen's Association

# Emma Hohman

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **Pennsylvania State University**, University Park, PA  
*Bachelor of Science in Health Policy and Administration*

## PROFESSIONAL EXPERIENCE

- 12/2020–04/2021 **Rite Aid Pharmacy**, State College, PA  
*Pharmacy Technician*
- Provided friendly customer service at prescription drop-off and pick-up locations
  - Performed data entry of patients and medication information into universal online system
  - Dispensed and counted over 200 medications per day for patients in a timely manner
- 10/2020–01/2021 **Geisinger Steele Institute for Health Innovation**, Danville, PA  
*Project Management Extern*
- Collaborated with leadership regarding upcoming projects in line with the Institute's organizational goals
  - Communicated with internal and external business contacts on a variety of projects
  - Analyzed and organized cancer statistics of the greater Pennsylvania area to produce a report used by multiple departments
- 10/2019–05/2021 **Federal Taphouse**, State College, PA  
*Server*
- Completed Responsible Alcohol Management Program to be able to safely and informatively serve patrons
  - Upheld personal and professional relationships with managers and clientele
  - Communicated with over 200 customers a day in a kind and respectful manner to offer them a quality experience

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2019–12/2019 NUTR 100 Teaching Assistant, Pennsylvania State University
- 11/2018–11/2019 Vice President of Housing, Pi Beta Phi Fraternity for Women

## HONORS AND AWARDS

- 2019–2021 Dean's List, Pennsylvania State University

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, American Association of Healthcare Administrative Management

# Ngozichukwu Ibe

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2020 **University of Missouri–Columbia**, Columbia, MO  
*Bachelor of Health Science in Health Science*

## PROFESSIONAL EXPERIENCE

- 11/2020–01/2021 **FedEx Ground**, Columbia, MO  
*Quality Assurance Clerk Temp*
- Ensure quality handling of thousands of packages within the hub in accordance with company policies and procedures daily
  - Process parcel return packages, over goods, damaged hazardous materials and fill all related daily reports
  - Act as liaison between operation and hundreds of customers to maintain company integrity and enhance customer service
- 07/2019–05/2021 **Jabberwocky Dance Studios**, Columbia, MO  
*Choreographer & Creative Director Assistant*
- Co-coordinated 6-week and 12-week dance programs
  - Introduced dozens of contemporary African choreography and music to students
  - Directed performances set before donors, guests, and prospective class members that exceeded fundraising goals

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2020–12/2020 Patient Transporter, Harry S Truman Memorial Veterans' Hospital
- 01/2020–03/2020 Volunteer, Tiger Pantry
- 02/2019–05/2021 President, Made in Africa Dance Team
- 01/2019–05/2021 Driver & Call Center Associate, Safe Ride Programs United – S.T.R.I.P.E.S
- 08/2018–05/2019 Secretary, African Student Association
- 08/2018–05/2019 Peer Mentor, Department of Health Sciences Mentorship Program

## HONORS AND AWARDS

- 2019 Arthur Wyan Nelson Academic Scholarship, University of Missouri–Columbia
- 2018–2019 Student Employee Scholarship, MU Campus Dining Student Scholarships
- 2018 Student Employee of the Year Nomination, MU Campus Dining Student Scholarships

# Abdoulai Jobe

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2021 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Science in Biological Sciences*  
Minor: Chemistry

## PROFESSIONAL EXPERIENCE

- 02/2021–Present **University of Pittsburgh Department of Physicians Assistants**, Pittsburgh, PA  
*Administrative Assistant*
- Assist in managing supply inventory and other lab and instructional support responsibilities as assigned
  - Prepared laboratory assignments and examinations for PA students with lab setup and clean up
  - Performed basic office support tasks
- 01/2020–04/2021 **OsteoStrong**, Pittsburgh, PA  
*Session Coach*
- Maintained customers' paperwork and ensured the information was protected
  - Performed quality training on bio hack machines with customers suffering from osteoporosis over any kind of joint pain
- 04/2018–01/2020 **Global Pain Management**, Pittsburgh, PA  
*Medical Assistant*
- Conducted pre- and post-operations on patients to prepare patients for consultations with the doctor
  - Assisted doctor in the procedure room by operating C-arm
  - Engaged with the Practice Manager to improve social media presence and overall image of the practice and formulated a business plan which in turn boosted the practices productivity and reviews
  - Learned about both the managerial and clinical sides of running a practice

## LEADERSHIP AND SERVICE ACTIVITIES

- 12/2020–01/2021 Intern, MRC Unit the Gambia at the London School of Hygiene & Tropical Medicine
- 08/2020–05/2020 Vice President of Academics, Friendly Rivalry Often Generates Success
- 09/2019–05/2021 Mentor, American Medical Student Association
- 08/2018–08/2019 Vice President of Recruitment, Sigma Phi Epsilon

## HONORS AND AWARDS

- 2021 Dean's List, University of Pittsburgh
- 2017 Community Leader Award, Montgomery County

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2018–Present Member, Sigma Phi Epsilon

# Justin Kalman

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*
- 2021 **Binghamton University**, Binghamton, NY  
*Bachelor of Science in Business Administration (Finance and Management Information Systems)*

## PROFESSIONAL EXPERIENCE

- 06/2019–09/2019 **Live Nation**, Wantagh, NY  
*Sponsorship Intern*
- Fulfilled integrated sponsorship programs including signage, digital, hospitality and activation so that all contractual obligations were satisfied and performed at a high level of quality
  - Assisted in the prospecting of new sponsorship partners by analyzing new business opportunities, honing in on specific targeted industries and preparing possible ways to implement found companies as sponsors to the venue
- 01/2019–05/2019 **Pipe Dream**, Binghamton, NY  
*Marketing Intern*
- Researched how print media and online news sources use social media and the placement of advertisements, so that Pipe Dream could adopt new methods of advertising to stimulate its readership base and promote revenue growth
  - Formed an actionable plan, based on prior research, to increase revenue by optimizing the website layout, increasing the active readership base, and improving the overall attractiveness to advertisers
- 10/2016–09/2019 **Bagel Boss**, Hicksville, NY  
*Cashier*
- Evaluated the needs of the customer and fulfilled requests by serving food and drinks, arranging stock of goods by taking inventory, and working in a team to complete the required tasks to assure the continued success of the business
  - Developed communication skills and learned about the importance of business ethics in the workplace by becoming exposed to the practices of a small business

## LEADERSHIP AND SERVICE ACTIVITIES

- 09/2019–12/2019 Organizational Behavior Teaching Assistant, Binghamton University
- 06/2019–09/2019 Virtual Learning Experience, Northwell Health
- 01/2018–12/2019 Programing Director, Zeta Beta Tau

# Rachel Kraynak

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2020 **Ohio State University**, Columbus, OH  
*Bachelor of Science in Business Administration (International Business)*  
Minor: Spanish

## PROFESSIONAL EXPERIENCE

- 03/2019–02/2020 **James Cancer Hospital**, Columbus, OH  
*Clinical Research Finance & Compliance Intern*
- Reconciled ledgers for cooperative group trials
  - Created a database in order to link key financial information from each individual clinical study workbook
  - Shadowed financial analysts to better understand the budgeting process
- 05/2018–07/2018 **Brave Soul**, Madrid, Spain  
*Marketing Intern*
- Assisted in the selection of garments to be produced for Spain based on forecasting of the local market
  - Created two online marketing campaigns in Spanish to promote a semi-annual sale
  - Communicated with the inventory department to update the company's business-to-business website based on the shipment of new samples
- 05/2016–08/2016 **AFC Cleveland**, Cleveland, OH  
*Marketing Intern*
- Collaborated with the Media Relations team to create content to promote the club to Cleveland's Spanish-speaking audience
  - Assisted with social media campaigns to publicize the soccer team and raise fan engagement

## LEADERSHIP AND SERVICE ACTIVITIES

- 06/2017–08/2017 Inventory/Administrative Volunteer, World Relief Akron
- 09/2016–04/2020 North Campus Leadership Team, Cru Ohio State
- 06/2015–08/2016 Student Volunteer, Hartville Migrant Center

## HONORS AND AWARDS

- 2018 Wolfe Scholarship, OSU Office of International Affairs
- 2016 Fisher Scholar, Max M. Fisher Foundation
- 2016 Morrill Scholar, OSU Office of Diversity and Inclusion

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2016–2020 Member, OSU Undergraduate Women's Business Association

# Noreen Mahboob

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2017 **University of Toledo**, Toledo, OH  
*Bachelor of Business Administration*  
Minor: Organizational Leadership and Management

## PROFESSIONAL EXPERIENCE

- 09/2017–Present **UPMC**, Pittsburgh, PA  
*Senior Administrative Assistant*
- Sorts, distributes, prioritizes, and composes routine correspondence following established procedures not requiring management review
  - Under direct supervision, provides general administrative support to a department or group of professionals
  - Fellowship Administrator
- 06/2013–08/2017 **Toledo Clinic**, Toledo, OH  
*Office Manager Assistant*
- Helped organize Physician's calendar and office
  - Involved in implementation of electronic records
  - Scheduling assistance for patients and physicians

## LEADERSHIP AND SERVICE ACTIVITIES

- 04/2020–Present Fellowship Administrator, WISER, UPMC
- 10/2018–Present Employee Engagement Liaison, WISER, UPMC

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, American College of Healthcare Executives (ACHE)
- 2021 Member, American Association of Healthcare Administrative Management (AAHAM)

# Andrew Mininger

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **West Virginia University**, Morgantown, WV  
*Bachelor of Science in Business Administration (Human Resources)*  
Minors: Spanish, Communications

## PROFESSIONAL EXPERIENCE

- 06/2021–08/2021 **Mon Health Medical Center**, Morgantown, WV  
*Human Resources Intern*
- Consolidated and simplified multiphasic form and review process to unify system during a three-hospital merger
  - Consulted with legal department, HR teams system-wide, and employee health team to uphold legality of form and process
  - Overhauled digital file storage by consulting with department for readily accessible information
  - Utilized Sharepoint to automate and organize all new hire materials prior to orientation
  - Conducted employee certifications audit, unified timestamps and positions, and completed coding corrections in Kronos
  - Transitioned department into paperless I-9 format
- 06/2021–08/2021 **Genesis Orthopedics**, Chicago, IL  
*Healthcare Administration Leadership Program*
- Implemented a review platform for employees to view organizational values
  - Facilitated employee meetings to understand how their position aligns with specific company values
  - Designed a value-based bonus structure and platform for managers to evaluate employees
- 01/2020–03/2020 **Carle Foundation Hospital**, Champaign, IL  
*Surgical Services Intern*
- Completed 25 departmental performance audits, positions schedules, performed patient safety checks
  - Designed and implemented a Performance Excel Dashboard to allow staff to track physician performance
  - Audited doctor/patient forms for completion and accuracy

## LEADERSHIP AND SERVICE ACTIVITIES

- 01/2021–05/2021 Volunteer, Marion and Taylor County United Way
- 08/2020–05/2021 Community Relations & Programming Director, Society of Human Resources Management
- 04/2019–05/2021 Vice President of Finance, Delta Sigma Pi Professional Fraternity

## HONORS AND AWARDS

- 2019 Honors Society, Beta Gamma Sigma
- 2017 Honors College, West Virginia University

# Alexis Norwood

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## EDUCATION

- 2023                      **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021                      **Northern Arizona University**, Flagstaff, AZ  
*Bachelor of Science in Biomedical Science*

## PROFESSIONAL EXPERIENCE

- 02/2021–08/2021      **Varcomm**, Phoenix, AZ  
*Safety Manager*
- Ensured proper OSHA regulations were followed by both construction and industry employees
  - Enforced proper adherence to COVID-19 precautions and procedures
  - Created weekly safety presentations and assigned monthly safety seminars
- 05/2019–08/2019      **EpiFinder**, Scottsdale, AZ  
*Team Leader, Biological Research Intern*
- Built scientific and medical ontologies to be used for further epilepsy research
  - Helped to create, beta test, and troubleshoot the EPIFINER App
  - Delegated duties and managed the production of assigned projects
- 02/2019–04/2021      **NAU Police Department**, Flagstaff, AZ  
*Safety Aide/COVID-19 Test Site Student Worker*
- Secured the safety of the NAU campus alongside PD Officers
  - Ensured the sanitation of the COVID testing center, proper PPE wear, and ensured patients had a healthy temperature before entering site
  - Established the safety of students, staff, and visitors during graduation, football games, and other special events

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2020–05/2021      Member, Hashima Bioethics Club

## HONORS AND AWARDS

- 2020                      Certificate of Appreciation for Outstanding Service to the NAU COVID-19 Test Site Operation

# Kirstyn Parker

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*  
*Master of Business Administration*  
Certificate: Global Management
- 2021 **University of Georgia**, Athens, GA  
*Bachelor of Science in Consumer Economics*  
Minors: Public Health, Global Health, Health Policy and Management

## PROFESSIONAL EXPERIENCE

- 09/2020–05/2021 **Northside Hospital**, Atlanta, GA  
*Administrative Support Staff*
- Acted as lead employee on all COVID-19 precautions, including hospital protection paperwork, screening, and temperature readings for 50 to 70 patients daily
  - Implemented new protocol for getting patients in and out during COVID-19 pandemic
  - Scheduled 80 to 120 patients daily through phone calls, walk ins and referrals
- 05/2019–08/2019 **WellStar Health System**, Marietta, GA  
*Patient Access Representative*
- Scanned paperwork and insurance to patient charts for 60 to 80 patients daily
  - Took patient payments and resolved patient billing issues for 20 to 30 patients daily
- 01/2019–03/2020 **UGA College of Veterinary Medicine**, Athens, GA  
*Administrative Assistant*
- Held interviews and went through over 900+ applications for review each year
  - Created new information collection program with ease of accessibility to over 450 students as well as generated office memos, reports, and scholarship proposals
  - Planned and coordinated meetings with prospective students and health care providers
  - Managed appointments to ensure weekly meeting times for manager and all providers

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2021–05/2021 Parliamentarian, Delta Sigma Theta Sorority Incorporated
- 05/2018–05/2021 Mentor, Girls in Healthcare Organization at the University of Georgia
- 05/2018–08/2018 Volunteer, Atlanta Pediatric Partners
- 08/2017–05/2021 Mentor, Clarke Middle School
- 08/2017–05/2019 Volunteer, Athens Piedmont Regional Hospital

## HONORS AND AWARDS

- 2021–2024 NMBBAA Scholarship, University of Pittsburgh
- 2021–2023 Dawn Gideon-Huron Scholarship, Dawn Gideon Foundation
- 2020 Community Service Award, UGA NPHC
- 2017–2021 Hope Scholarship, University of Georgia

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, National Black MBA Association
- 2019–Present Member, Delta Sigma Theta Sorority Incorporated

# Lauren Ridge

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2020 **Brigham Young University**, Provo, UT  
*Bachelor of Science in Public Health (Health Science)*

## PROFESSIONAL EXPERIENCE

- 09/2019–12/2019 **Friends for Sight**, Salt Lake City, UT  
*Clinical Intern*
- Provided quick and accurate eyesight screenings for children in a non-profit clinic and in public schools
  - Collected screening results and organized them for institution and stakeholder use
  - Effectively trained new screening volunteers
- 07/2011–08/2021 **Blue Cattle Truck Trading Co.**, Springville, UT  
*Warehouse Manager*
- Provided helpful and friendly customer service for retail and wholesale clients
  - Maintained updated and accurate client records
  - Trained new employees in efficient shipping and record-keeping procedures

## LEADERSHIP AND SERVICE ACTIVITIES

- 09/2018–08/2021 Vision/Glaucoma Screening Volunteer, Friends for Sight
- 09/2018–04/2020 Co-Founder and President, BYU Mindfulness Club
- 12/2017–12/2019 Annual Festival of Trees Volunteer Host, Primary Children’s Hospital
- 07/2017–03/2020 “Stop ‘n’ Serve” Volunteer, BYU Student Association
- 07/2017–07/2019 Annual “Run Against Cancer” Volunteer, Intermountain Healthcare
- 01/2014–07/2015 Full-Time Missionary Leader, Religious Organization
- 04/2013–07/2013 President, Women’s Organization

## HONORS AND AWARDS

- 2021 Pitt Public Health Futures Award, Pitt Public Health
- 2018 Dean’s List, BYU School of Life Sciences
- 2012 Award of Excellence, Brigham Young University–Idaho
- 2012 SHS Alumni Scholarship, Springville High School Alumni
- 2012 Regents Scholarship, UtahFutures

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Lean Six Sigma White Belt Certified, Management and Strategy Institute
- 2021 Project Management Certified, Management and Strategy Institute
- 2021 Basic Quality and Safety Certified, Institute for Healthcare Improvement
- 2021 Member, American Association of Healthcare Administrative Management
- 2021 Student Associate, American College of Healthcare Executives

# Sara Robasky

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2020 **Duquesne University**, Pittsburgh, PA  
*Bachelor of Science in Biology*  
Minors: Biochemistry, Public Health

## PROFESSIONAL EXPERIENCE

- 07/2020–09/2021 **Neurorestorative**, Fairview, PA  
*Team Lead*
- Oversaw staff and residents in a long-term care facility for individuals with traumatic brain injuries
  - Worked closely with other departments, such as nursing and case management, to ensure that high quality care is provided to the residents
  - Completed documentation vital to the function of the facility, such as monthly inspections and medication cart audits
- 05/2018–07/2020 **Neurorestorative**, Fairview, PA  
*Life Skills Trainer*
- Provided direct care to individuals with traumatic brain injuries while promoting their independence
  - Assisted with activities of daily living (eating, transferring, personal hygiene, etc.) according to each resident's individualized care plan
  - Completed the proper documentation for each resident, along with any changes in physical or behavioral health

## LEADERSHIP AND SERVICE ACTIVITIES

- 10/2018–10/2020 Volunteer, Making Strides Against Breast Cancer
- 02/2017–05/2020 Member, Zeta Tau Alpha Fraternity
- 09/2017–09/2019 Member, Duquesne University Health Professions Society

## HONORS AND AWARDS

- 2021 Outstanding Employee Award, Neurorestorative

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, American College of Healthcare Executives
- 2021 CPR/First Aid/AED, American Red Cross
- 2018–2021 Crisis Prevention and Intervention Certification, Crisis Prevention Institute

# Destiny Scaief

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2020 **Baylor University**, Waco, TX  
*Bachelor of Arts in Medical Humanities*  
Minor: Biology

## PROFESSIONAL EXPERIENCE

- 09/2020–07/2021 **Seasons of Durango**, Durango, CO  
*Server*
- Exhibited excellent communication skills, teamwork, and customer service
  - Multitasked in a fast-paced environment
  - Created high quality experience for patrons
- 05/2018–08/2018 **Camp John Marc**, Meridian, TX  
*Program Staff*
- Facilitated and adapted activities to meet the specific needs of the campers with 11 different chronic illnesses
  - Worked alongside healthcare workers and hospital representatives
  - Planned activities for campers to experience the outdoors in a safe environment
- 08/2017–05/2019 **Baylor University**, Waco, TX  
*Community Leader*
- Creatively engaged 360 students in the university's learning goals: cultural inclusivity, academic development, residential experience, self-advocacy, and faith development
  - Crisis response
  - Handled confidential student and university information
  - Conflict mediation/resolution, communication, leadership, and time management

## LEADERSHIP AND SERVICE ACTIVITIES

- 06/2019–07/2019 Straw to Bread Kenya Medical Mission Trip
- 08/2017–05/2020 Small Group Leader, Highland Church College Ministry
- 03/2017–03/2017 Texas Hunger Initiative Vocational Mission Trip
- 08/2016–05/2020 Discussion Committee Chair, Baylor University's Medical Ethics Discussion (BUMEDS)
- 08/2016–05/2019 Volunteer, Mosaic School for Special Needs Adults

## HONORS AND AWARDS

- 2016 Provost Gold Academic Scholarship, Baylor University

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, American Society for Healthcare Engineering (ASHE)
- 2021 Member, Medical Group Management Association
- 2020–2023 Emergency Medical Technician, National Registry of Emergency Medical Technicians

# Laura Scales

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2017 **Susquehanna University**, Selinsgrove, PA  
*Bachelor of Science in Biology*  
Minor: History

## PROFESSIONAL EXPERIENCE

- 10/2019–06/2021 **Allegheny Youth Development**, Pittsburgh, PA  
*Elementary Program Coordinator*
- Created open position postings; screened and interviewed potential staff members
  - Monitored changes to federal, state, and local COVID-19 health guidelines and ensured program compliance
  - Responsible for quarterly reports and fire drills
  - Planned and organized programming materials and activities for a six-week summer camp
  - Created lesson plans and activities for elementary classrooms to ensure achievement goals were met
  - Maintained student attendance, disciplinary, and performance records
  - Acted as primary point of contact for elementary parents and as liaison between staff and parents
  - Provided behavioral redirection and led students in social and emotional learning activities
- 09/2017–09/2019 **United States Peace Corps**, Cameroon, West Africa  
*Agriculture Extension Agent*
- Led trainings with community members on improved farming techniques and integrated agriculture
  - Assisted fellow Peace Corps volunteers with cross-sector initiatives promoting literacy, nutrition, and women's empowerment

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2018–09/2019 Staff Liaison, Peer Support Network at United States Peace Corps
- 02/2016–06/2016 Class Representative, Department of Historical Studies at the University of Cape Town

## HONORS AND AWARDS

- 2017 Research Honors, Susquehanna University Department of Biology

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, American Association of Healthcare Administrative Management
- 2015–Present Member, Beta Beta Beta Biological Honor Society
- 2016–Present Advanced Open Water Diver, Professional Association of Diving Instructors

# Mia-Ann Spadafora

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **High Point University**, High Point, NC  
*Bachelor of Science in Business Administration*  
Minor: Healthcare Management

## PROFESSIONAL EXPERIENCE

- 11/2020–01/2021 **Indiana Regional Medical Center**, Indiana, PA  
*Human Resources Intern*
- Worked on various projects for Human Resources
  - Helped create a career growth development model and a workbook
  - Worked on a COVID trends spreadsheet to see where we were and potentially headed
  - Developed three boards for recognition of employees and different programs offered
- 03/2020–10/2020 **High Point University**, High Point, NC  
*Student Engagement Officer*
- Assisted the admissions center with prospective HPU students
  - Called to confirm attendance of events, to see where they are in the application process, and answer any questions they may have
- 05/2019–08/2021 **Benjamin's Restaurant**, Indiana, PA  
*Food Server*
- Promoted and built great customer relationships while making sure they had wonderful customer service
  - Reduced customer dissatisfaction by negotiating the best solutions with management
  - Helped with various marketing tasks that needed to be done
- 05/2019–09/2019 **Colonial Motor Mart**, Indiana, PA  
*Marketing Assistant*
- Helped develop and maintain new social media platforms for the business as well as oversee their six websites
  - Helped organize interviews and meetings with advertising firms we were looking to hire
  - Organized specials every month to promote on all of our marketing platforms to bring new customers through the door

## LEADERSHIP AND SERVICE ACTIVITIES

- 10/2018–05/2021 Peer Mentor, Girl Scouts of the USA
- 10/2018–05/2021 Fundraising Volunteer, Prevent Child Abuse America
- 08/2018–05/2021 Business Fellows Event Planning Committee, High Point University
- 09/2018–02/2020 Logistics Team, Kappa Delta Sorority

## HONORS AND AWARDS

- 2021 Cum Laude, High Point University
- 2021 Member, Delta Mu Delta, Business Honors Society
- 2019–2021 Dean's List, High Point University

# Skylar Strickland

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2019 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Arts in Spanish*  
Minor: Linguistics

## PROFESSIONAL EXPERIENCE

- 09/2013–Present **Southwestern Human Services**, Pittsburgh, PA  
*Clerk/Office Manager*
- Directly communicate with mental health patients, hospitals, pharmacies, and insurance companies to ensure patients' needs are addressed
  - Handle tasks for the doctors such as scheduling, phone calls, organizing doctor questions, completing prior authorizations for medications
  - Liaison for therapists and clinical director
  - Handle critical incidents
- 01/2019–05/2019 **Brashear High School**, Pittsburgh, PA  
*Language Department Intern*
- Assisted teachers with various tasks including grading, making worksheets, creating flashcards, and organizing classrooms
  - Worked with students who required extra assistance in Spanish outside of class
- 08/2015–04/2019 **JumpStart**, Pittsburgh, PA  
*Team Leader*
- Led a team of 5+ peers in order to service children in inner city preschools
  - Organized a meeting twice a week to implement lessons and work through potential issues in the classrooms
  - Collaborated with the site and parents regarding further learning outside the program

## LEADERSHIP AND SERVICE ACTIVITIES

- 04/2019–08/2019 Program Assistant, Jumpstart, University of Pittsburgh
- 01/2019–05/2019 Business Manager/Founding Member, Students for Education Advocacy
- 08/2015–04/2019 Volunteer, Pitt Make a Difference Day/MLK Day of Service

## HONORS AND AWARDS

- 2019 Dean's List, University of Pittsburgh

# Drew Trate

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **Pennsylvania State University**, State College, PA  
*Bachelor of Science in Kinesiology (Movement Science)*

## PROFESSIONAL EXPERIENCE

- 05/2021–08/2021 **Allegheny Health Network Orthopedic Research Institute**, Pittsburgh, PA  
*Clinical Research Coordinator Intern*
- Revised department standard operating procedures in accordance with GCP guidelines
  - Supplemented research team during clinical study visits and department meetings
  - Conducted site feasibility analysis for launch of new trials
  - Shadowed department Operations and Finance Directors
- 02/2020–05/2021 **Noll Laboratory**, State College, PA  
*Undergraduate Research Assistant — Integrative Vascular Physiology Lab*
- Supplemented graduate students in data gathering and analysis
  - Developed study recruitment material
  - Presented relevant outside research to drive hypothesis synthesis

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2020–12/2020 Volunteer, Center for Fitness & Wellness

## HONORS AND AWARDS

- 2020–2021 Penn State Susquehanna Valley Alumni Chapter Scholarship, Penn State Alumni Association
- 2017–2021 Dreifuss-Hackenberg Health Career Scholarship, Milton Area High School
- 2017–2019 Evangelical Community Hospital John Family Scholarship, Evangelical Community Hospital

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, Medical Group Management Association
- 2021 ACMPE Certified: Payer Contracting
- 2021 ACMPE Certified: Revenue Cycle Management
- 2021 ACMPE Certified: Accounts Payable, Payroll and Cash Flow Management
- 2021 ACMPE Certified: Financial Reporting and Budgeting

# Breanna Wilhelm

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Health Administration*
- 2021 **Slippery Rock University of Pennsylvania**, Slippery Rock, PA  
*Bachelor of Science in Health Administration and Management*  
Minor: Professional Spanish

## PROFESSIONAL EXPERIENCE

- 03/2021–Present **Interim Healthcare**, Pittsburgh, PA  
*EMR Implementation Specialist*
- Became a superuser of the Crescendo EMR software through attending entire role-based training process
  - Assisted with both clinician and office staff training sessions and provided support with troubleshooting issues while preparing for go live
  - Accurately verified and organized data to be utilized in the live environment
- 12/2020–01/2021 **Interim Healthcare**, Pittsburgh, PA  
*Administrative Intern*
- Conducted market research for a new office expansion project
  - Created template for 2021 quarterly business review presentation as well as an excel workbook to measure various performance benchmarks by office throughout the year
  - Interviewed and collaborated with key stakeholders to understand the organizational structure
  - Participated in meetings shadowing and assisting the Regional Vice President
- 06/2020–08/2020 **Phoenix Physical Therapy**, Cranberry, PA  
*Revenue Cycle Administrator*
- Pulled explanation of benefits from various databases in order for electronic funds transfers to be posted to the correct account
  - Deposited checks from payors to bank using remote deposit scanners after sorting and opening mail
  - Utilized Raintree software to prepare and sent medical records to the requesting party via mail, fax, or e-mail

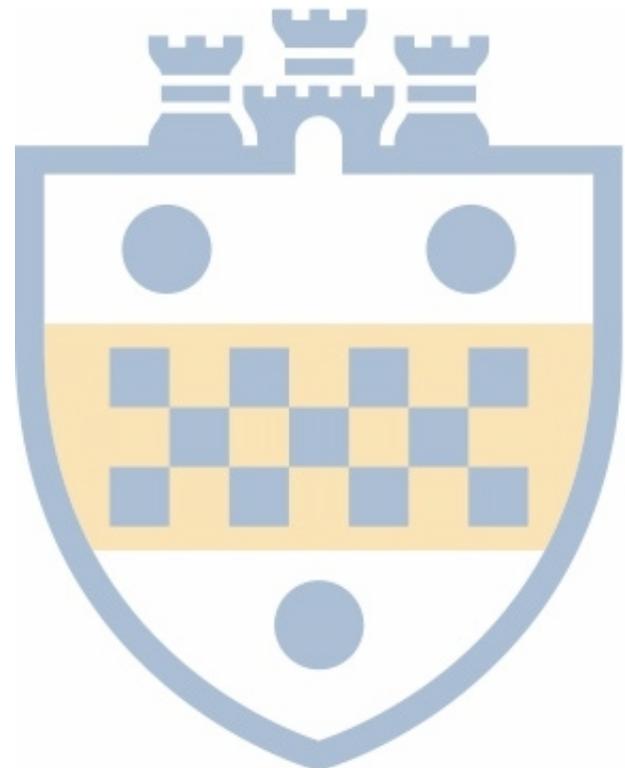
## LEADERSHIP AND SERVICE ACTIVITIES

- 05/2020–05/2021 Campus Communication Chair, St. Jude Up 'til 2 at Slippery Rock University
- 04/2020–04/2021 President, Future Healthcare Leaders of Slippery Rock University
- 12/2019–12/2020 Philanthropy Chairman, Alpha Omicron Pi at Slippery Rock University

## HONORS AND AWARDS

- 2021 Certificate of Outstanding Service, Student Roundtable for the School of Business
- 2021 Excellence in Service/Philanthropy, SRU Fraternity & Sorority Life
- 2019–2021 Dean's List, Slippery Rock University

**MPH  
and  
JD/MPH  
Students**



# Desiree A. Bsales

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Juris Doctor*  
*Master of Public Health in Health Policy and Management*
- 2020 **Muhlenberg College**, Allentown, PA  
*Bachelor of Science in Neuroscience*  
Minors: Political Science, Public Health

## PROFESSIONAL EXPERIENCE

- 06/2021–07/2021 **Tucker Arensberg, P.C.**, Pittsburgh, PA  
*Summer Law Clerk*
- Researched various legal questions in Business & Finance, Insolvency & Creditors' Rights, and Litigation Groups
  - Wrote legal memoranda to advising attorneys
- 01/2018–05/2020 **Muhlenberg College – Dr. Gretchen Hanson Gotthard's Lab**, Allentown, PA  
*Research Assistant*
- Read and presented relevant literature on memory, reconsolidation, and disruption of reconsolidation in animal and human models
  - Handled lab rats 4-5 times a week and maintained vivarium cleanliness
  - Ran human participants through a Virtual Reality simulated game
  - Recorded and analyzed data gathered during experiments
- 08/2016–05/2020 **Muhlenberg College Office of Student Engagement**, Allentown, PA  
*Student Worker*
- Worked closely with vendors to set up, run, and clean night and weekend activities
  - Engaged with students to foster feelings of inclusiveness
  - Completed clerical tasks to assist office manager during the week

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2021–Present Staff Editor (Volume 83), *University of Pittsburgh Law Review*
- 08/2021–Present Webmaster, Pitt Law Women's Association
- 12/2017–12/2018 President, Muhlenberg Activities Council
- 10/2017–12/2019 Student Advisor, Seegers Union Student Advisory Board
- 08/2017–05/2020 Biology Learning Assistant, Muhlenberg College Academic Resource Center
- 01/2017–05/2020 Chemistry, Biology, and Psychology Peer Tutor, Muhlenberg College Academic Resource Center
- 01/2017–12/2019 Active Member, Cardinal Key Society

## HONORS AND AWARDS

- 2020 Excellence for the Future Award-Torts, CALI–The Center for Computer-Assisted Legal Instruction
- 2020 Student Activities Award, Muhlenberg College
- 2015 Gold Award, Girl Scouts of America

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Student Member, Allegheny County Bar Association
- 2018–2020 Secretary, Alpha Epsilon Delta Honor Society

# Jonah Cortez

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## EDUCATION

- 2023                      **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2019                      **University of Washington**, Seattle, WA  
*Bachelor of Science in Biochemistry*  
Minors: Chemistry, Music

## PROFESSIONAL EXPERIENCE

- 02/2021–04/2021      **Orange County Public Health**, Aliso Viejo, CA  
*COVID-19 Vaccination POD Worker*
- Handled line/parking control, temperature checks, and patient registration
  - Effectively communicated with medical staff, county officials, and patients
- 03/2018–06/2018      **ASTHMA Inc. Clinical Research Center**, Seattle, WA  
*Volunteer*
- Organized the testing rooms, recruited patients, gathered medical supplies
  - Communicated with medical staff to address various research situations
  - Ensured database was complete and up to date
- 09/2017–12/2017      **University of Washington Housing and Food Services**, Seattle, WA  
*Food Worker*
- Worked in the Husky Union Building Food Court
  - Responsible for clean and tidy work environment, including sanitation/disposal
  - Operated cashier, food preparation, closed store at the end of shift

## LEADERSHIP AND SERVICE ACTIVITIES

- 12/2019–01/2020      Volunteer/Runner, Project Angkor Medical Mission in Cambodia
- 04/2018–04/2019      Trombone Section Leader, University of Washington Husky Marching Band
- 11/2017–06/2019      Brother, Kappa Kappa Psi Honorary Service Fraternity, Gamma Chapter

## HONORS AND AWARDS

- 2015–2018              Dean's List, University of Washington

# Chelsea Dickson

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*  
Certificate: Gerontology
- 2016 **Carnegie Mellon University**, Pittsburgh, PA  
*Bachelor of Arts in English; Professional Writing*
- 2015 **University of California–Los Angeles**, Los Angeles, CA  
Certificate: Creative Producing

## PROFESSIONAL EXPERIENCE

- 01/2019–06/2021 **Understood**, New York, NY  
*Communications Manager, Communications Associate*
- Supported strategic communications efforts
  - Wrote content about learning disabilities, special education, and disability inclusion
  - Secured media coverage in top-tier national, regional, and trade press
  - Supported bilingual, national campaign for early identification of learning disabilities
- 05/2017–12/2018 **The Bliss Group**, New York, NY  
*Account Executive, Associate Account Executive*
- Wrote content and surveys for a global \$1B+ tax, accounting, and consulting firm
  - Secured press coverage for firm’s various lines of business
  - Developed marketing strategies based on firm’s business development goals
- 06/2016–04/2017 **FleishmanHillard**, New York, NY  
*Graduate Development Professional Program Fellow*
- Secured press coverage for financial, legal, corporate, and consumer clients
  - Researched clients’ relevant markets and competitors
  - Developed strategic media lists, media audits, and corporate PR analyses

## LEADERSHIP AND SERVICE ACTIVITIES

- 06/2020–Present Volunteer, In Service of Seniors Program, Wesley Foundation
- 10/2019–03/2020 Volunteer, PAWS New York
- 05/2017–09/2017 Volunteer, Carlina Rivera for New York City Council
- 05/2015–05/2016 Student Advisor, Carnegie Mellon Department of English
- 10/2014–05/2015 Trip Leader, Carnegie Mellon Habitat for Humanity
- 10/2012–03/2013 Elementary School Volunteer, Peace by Peace Montreal

## HONORS AND AWARDS

- 2015–2016 Dean’s List High Honors, Carnegie Mellon University Dietrich College of Humanities

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Member, The Gerontological Society of America

# Lysia Gehris

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## EDUCATION

- 2023 **University of Pittsburgh, Pittsburgh, PA**  
*Master of Public Health in Health Policy and Management*
- 2022 **University of Pittsburgh, Pittsburgh, PA**  
*Bachelor of Science in Business Administration; Marketing*  
*Bachelor of Arts in Health Services*

## PROFESSIONAL EXPERIENCE

- 04/2021–Present **Rob Perkins Law LLC, Pittsburgh, PA**  
*Legal Clerk*
- Review case materials for defense argument consistency
  - Correspond with clients about case matters and legal processes
  - Assist in producing briefs and case filings up to the Superior Court level
- 04/2021–Present **Bishop Law LLC, Pittsburgh, PA**  
*Legal Assistant*
- Produce City and Municipal Court level case filings and motions
  - Analyze case discovery to formulate defense arguments
  - Manage practice software platforms and simplify case documentation
- 05/2019–08/2019 **Garrison Hughes, Pittsburgh, PA**  
*Summer Student*
- Analyzed target market interests for online content optimization
  - Revised digital and print content for accuracy, readability, aesthetics, and grammar
  - Worked exclusively within the UPMC Clinical Marketing team for bariatric, obstetrics, and children’s medicine service lines

## LEADERSHIP AND SERVICE ACTIVITIES

- 10/2020–Present Member, Phi Sigma Pi Honors Fraternity
- 12/2018–Present Member and Merchandise Chair, Alpha Phi Omega Service Fraternity
- 04/2019–04/2020 Vice President of Conferences, Pitt American Marketing Association
- 03/2019–08/2021 Operations Director, Panther Racing Formula SAE Team
- 10/2016–09/2018 Chair and Campaign Founder, Lycoming County Youth Development Task Force

## HONORS AND AWARDS

- 2019 1<sup>st</sup> Place in Business Presentation, Formula SAE North
- 2019 1<sup>st</sup> Place in Business Presentation, Formula SAE Lincoln
- 2019 Poster Presenter, American Public Health Association Annual Conference
- 2018–Present Academic Honor Roll, University of Pittsburgh

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 SARS-CoV-2 Contact Tracing Certificate Holder, Johns Hopkins University
- 2018–Present Student Member, Society of Automotive Engineers
- 2018–Present National Student Member, American Public Health Association

# Carly Glover

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## EDUCATION

- 2023 **University of Pittsburgh, Pittsburgh, PA**  
*Master of Public Health in Health Policy and Management*
- 2022 **University of Pittsburgh, Pittsburgh, PA**  
*Bachelor of Science in Biological Sciences*  
Minor: Chemistry

## PROFESSIONAL EXPERIENCE

- 06/2019–Present **Mid-Atlantic Mothers' Milk Bank, Pittsburgh, PA**  
*Research Coordinator*
- Analyzed macronutrient content of human breast milk samples
  - Formulated a database of 900+ samples to facilitate easy access to donor information
  - Created two informational brochures highlighting the steps of the donation process
- 05/2016–Present **Presbyterian Senior Care: Longwood at Oakmont, Verona, PA**  
*Dietary Service Aide*
- Daily communication with dietician and residents to coordinate proper meal planning
  - Knowledgeable about dietary restrictions and schedules of residents across healthcare facilities
  - Provided administrative support to dining services staff, including creating weekly menus, coordinating special events, and logging resident meal finances

## LEADERSHIP AND SERVICE ACTIVITIES

- 03/2021–Present **President, Rho Psi Eta Pre-Health Sorority**
- 03/2020–03/2021 **Internal Vice President, Rho Psi Eta Pre-Health Sorority**
- 11/2019–04/2021 **Recruitment Chair, Chi Omega Fraternity**
- 04/2019–04/2020 **Marketing Chair, Chi Omega Fraternity**
- 03/2019–03/2020 **Public Relations Chair, Rho Psi Eta Pre-Health Sorority**

# Lynsey Gutzmer

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Juris Doctor*  
*Master of Public Health in Health Policy and Management*  
Certificate: Health Law Certificate
- 2020 **Allegheny College**, Meadville, PA  
*Bachelor of Science in Biology*  
Minor: English

## PROFESSIONAL EXPERIENCE

- 07/2021–Present **University of Pittsburgh**, Pittsburgh, PA  
*Research Assistant*
- Research original web-based source materials, including national judicial opinions, legislative and regulatory matters, periodical publications, and academic journal submissions
  - Support my supervisor with research and administrative tasks
  - Review, edit, and provide feedback on original works of writing authored by my supervisor
- 05/2020–08/2020 **Staffing Solutions Organization**, Albany, NY  
*Contact Tracer*
- Educated clients on the specifics of COVID-19 and the quarantine requirements as set forth by the New York State Department of Health
  - Supported my clients' regarding and advocated for assistance with their essential needs, such as food, medical needs, and other household supplies
  - Independently trained new members of the team to handle the tasks of a contact tracer such as speaking with clients knowledgeably and handling difficult situations
- 01/2019–05/2020 **Allegheny College**, Meadville, PA  
*Teaching Assistant*
- Supervised and led course laboratory sessions twice every week
  - Reviewed and revised final lab reports for students and provided guidance on writing scientifically
  - Managed a safe and educational laboratory

## LEADERSHIP AND SERVICE ACTIVITIES

- 09/2020–Present 1L Representative/Member, Pitt Law Women's Association
- 09/2020–Present Member, If, How, When
- 09/2020–Present Member, Phi Alpha Delta Fraternity
- 09/2018–Present Member, Delta Delta Delta Sorority

## HONORS AND AWARDS

- 2018 Trustee Scholarship, Allegheny College

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2020–Present Member, Allegheny County Bar Association

# Ashley Hertrich

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2021 **Slippery Rock University of Pennsylvania**, Slippery Rock, PA  
*Bachelor of Science in Public Health*  
Minor: Health Care Administration and Management

## PROFESSIONAL EXPERIENCE

- 07/2016–Present **Salvatore’s Events and Catering**, Pittsburgh, PA  
*Server*
- Communicate with fellow employees to assemble catering equipment for events such as weddings, bridal showers, baby showers and anniversary parties
  - Arrange 300 place settings as well as prepare room set up
- 01/2021–04/2021 **Leukemia & Lymphoma Society**, Eastern Great Lakes Region  
*Patient & Community Outreach Intern*
- Contacted Health Care Providers to identify referral gaps based on referral data from new institutions and new partners who we could educate about LLS Resources
  - Conducted patient follow-up calls and emails regarding educational and financial aid programs
  - Assisted in executing the “Meet the Experts” educational series and entering data into Salesforce systems, documenting outreach, interactions, and hours
- 08/2018–05/2021 **Healthy Outreach Through Peer Education**, Slippery Rock, PA  
*Peer Educator*
- Presented to a group 30+ on a variety of health topics such as drugs to educate students about safe habits
  - Facilitated activities and discussions surrounding sensitive topics to bring awareness and promoted an open atmosphere where students can express themselves and new information acquired
  - Cooperated with team-members to brainstorm and create new programs to provide health education and resources to students
  - Interacted with guests to give them a pleasurable experience

## LEADERSHIP AND SERVICE ACTIVITIES

- 08/2019–10/2020 HOPE Fair Event Lead, Slippery Rock University of Pennsylvania
- 07/2018–01/2019 Seasonal Volunteer, AHN Jefferson Hospital ER
- 09/2017–04/2021 Vice President, PPHA-CC Slippery Rock University Colligate Chapter

## HONORS AND AWARDS

- 2021 Cum Laude Honors, Slippery Rock University of Pennsylvania

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2020–2022 CITI Certification, Slippery Rock University of Pennsylvania
- 2020–Present Basic Certificate in Quality & Safety, Institute for Healthcare Improvement
- 2019–2022 Mental Health First Aid USA, National Council for Behavioral Health

# Evan Klein

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## EDUCATION

- 2023 **University of Pittsburgh, Pittsburgh, PA**  
*Master of Public Health in Health Policy and Management*
- 2021 **University of Pittsburgh, Pittsburgh, PA**  
*Bachelor of Science in Psychology*  
Certificate: Conceptual Foundations of Medicine

## PROFESSIONAL EXPERIENCE

- 05/2021–08/2021 **Morano Brothers Automotive Specialists, Flourtown, PA**  
*Technician*
- Diagnosed and solved mechanical problems for a variety of automobile platforms
  - Adapted to new procedures set forth by manufacturers
  - Learned new skills pertinent to the job scope and followed passion for knowledge and personal development
- 01/2021–05/2021 **University of Pittsburgh, Pittsburgh, PA**  
*Interviewer*
- Conducted cold call health surveys as a part of BRFS, a multi-year longitudinal health study of American citizens
  - Surveys are the primary data collection method of the study
  - Contracted to the departments of health in North Dakota, Kentucky, and Pennsylvania
- 01/2019–01/2020 **University of Pittsburgh, Pittsburgh, PA**  
*Peer Advisor*
- Served as an ambassador for the Dietrich School Advising Department
  - Managed all front desk operations, including prospective student and parent inquiries
  - Aided studies with their academic needs, including course scheduling, semester management, and advising appointments
  - Liaised between students and academic advisors, creating advising appointments and managing essential paperwork to support student needs

## LEADERSHIP AND SERVICE ACTIVITIES

- 12/2020–Present Student Representative to the Subcommittee on Advising, University of Pittsburgh
- 08/2020–01/2021 Section Leader, University of Pittsburgh Varsity Marching Band
- 08/2019–01/2020 Squad Leader, University of Pittsburgh Varsity Marching Band

## HONORS AND AWARDS

- 2021 David “Rox” Diecks Memorial Award, University of Pittsburgh Varsity Marching Band

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2021 Fellow, Jewish Changemakers, Jewish Federation
- 2020 Contact Tracing Certificate, Johns Hopkins University

# Kelsey Lachow

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## EDUCATION

- 2023                      **University of Pittsburgh, Pittsburgh, PA**  
*Master of Public Health in Health Policy and Management*
- 2022                      **University of Pittsburgh, Pittsburgh, PA**  
*Bachelor of Arts in Political Science*  
Minor: Social Work

## PROFESSIONAL EXPERIENCE

- 05/2021–Present        **Evaluation Institute at Pitt Public Health, Pittsburgh, PA**  
*Student Interviewer*
- Carry out interviews according to prescribed scientific protocol
  - Initiate phone calls and code responses
  - Maintain confidentiality and standards of research while discussing sensitive topics with participants
- 05/2021–08/2021      **West Penn Hospital, Pittsburgh, PA**  
*Healthy Food Center Intern*
- Collaborated with registered dietitians to select healthy food for clients
  - Created recipe flyers and other nutrition resources
  - Shadowed registered dietitians for nutrition counseling
- 05/2019–05/2021      **The Goddard School, Flemington, NJ**  
*Assistant Teacher*
- Collaborated with Lead Teacher on lesson plans for 3-4 year-olds
  - Managed needs of up to 12 toddlers at a time
  - Facilitated conflict resolution and age-appropriate play between children

## LEADERSHIP AND SERVICE ACTIVITIES

- 09/2019–Present        Mentor/5K Coordinator/Field Trip Coordinator, Strong Women Strong Girls at Pitt
- 01/2019–Present        Member/Centennial Celebration Chair, Xi Chapter of Kappa Delta Sorority
- 01/2021–05/2021        Volunteer, Disaster Accountability Project

## HONORS AND AWARDS

- 2021                      Gamma Sigma Alpha, National Academic Greek Honors Society
- 2019–2021                Dean's List, Dietrich School of Arts and Sciences

# Hansol Lee

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2016 **Gachon University**, Inchoen, Republic of Korea  
*Bachelor of Emergency Medical Technology*  
Certificate: EMT

## PROFESSIONAL EXPERIENCE

- 02/2018–02/2020 **Severance Hospital**, Seoul, Republic of Korea  
*Medical Technician*
- Interviewed patients
  - Performed first aid (CPR, injury treatment, etc.)
  - Transferred patients by ambulance
- 02/2016–12/2017 **Seoul Metropolitan Boramae Hospital**, Seoul, Republic of Korea  
*Medical Researcher*
- Conducted medical research on cardiac arrest and septic shock
  - Collected and managed data

## LEADERSHIP AND SERVICE ACTIVITIES

- 02/2019–02/2020 Chief of EMT, Severance Hospital
- 03/2015–12/2015 Student President, Gachon University
- 05/2015–05/2015 Guide for International Participants, World Education Forum 2015 of UNESCO
- 07/2014–07/2014 Volunteer Caregiver/Social Welfare Program Participant, BAHAY PAG-IBIG in the Philippines

## HONORS AND AWARDS

- 2016 Best Emergency Room Employee, Boramae Hospital
- 2011–2015 Merit-based Scholarship Recipient, Gachon University

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2017–2020 Advanced Disaster Life Support, National Disaster Life Support Foundation
- 2016–Present Basic Life Support Instructor, American Heart Association
- 2016–Present Emergency Medical Technician, Ministry of Health & Welfare

# Serena Mlawsky

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2021 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Arts in Political Science; Gender, Sexuality, & Women's Studies*  
Minors: Economics, Legal Studies  
Certificate: Global Health

## PROFESSIONAL EXPERIENCE

- 03/2021–Present **Allegheny Reproductive Health Center**, Pittsburgh, PA  
*Counselor and Post Operation Observation Technician*
- Inform patients of legal criteria of procedures as well as birth control options
  - Monitor vitals, remove IVs and discharge patients post procedure
  - Ensure understanding of consents and safety of patient
- 08/2018–12/2020 **First Year Programs, University of Pittsburgh**, Pittsburgh, PA  
*Undergraduate Teaching Assistant*
- Prepared freshman for academic expectations
  - Assisted in creating a multi-faceted curriculum
  - Educate new students on academic and campus resources
- 06/2018–08/2018 **Centers for Medicare and Medicaid Services**, Baltimore, MD  
*Summer Intern*
- Reached out to interested parties and stakeholders to inform them of the New Medicare Card, an initiative to replace previous cards that contained Social Security Numbers, potentially leading to identity theft
  - Created schedule of Partner Conferences
  - Developed different mediums to reach out to stakeholders

## LEADERSHIP AND SERVICE ACTIVITIES

- 01/2021–05/2021 Member, Phi Alpha Delta Pre Law Fraternity
- 04/2019–04/2020 Vice President on Standards, Theta Phi Alpha Women's Fraternity, Kappa Chapter
- 04/2019–04/2020 Business Manager, Jewish Greek Life Association
- 08/2018–12/2020 Undergraduate Teaching Assistant, University of Pittsburgh First Year Programs
- 12/2017–12/2018 Business Manager, Panthers for Israel

## HONORS AND AWARDS

- 2021 Global Distinction, University of Pittsburgh
- 2021 Out of the Classroom Curriculum, University of Pittsburgh
- 2020 Excellence in Chapter Management, Office of Fraternity and Sorority Life
- 2019 Panhellenic Judicial Board, Office of Fraternity and Sorority Life
- 2019 Risk Manager, Theta Phi Alpha Women's Fraternity, Kappa Chapter

# Jordan Perkins

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## EDUCATION

- 2023                      **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2021                      **Georgia State University**, Atlanta, GA  
*Bachelor of Science in Public Health*

## PROFESSIONAL EXPERIENCE

- 08/2021–Present      **University of Pittsburgh Office of Residence Life**, Pittsburgh, PA  
*Graduate Assistant*
- Assist with Leadership and Wellness Initiatives within the Office of Residence Life
  - Partner with residence life leadership to support Hall Governance
  - Support the holistic wellness of students living on campus
- 06/2021–08/2021      **University of Pittsburgh Center for Public Health Practice**, Pittsburgh, PA  
*Graduate Student Researcher*
- Researched structure of problem-solving courts in Indiana
  - Assisted with various assignments necessary for completion of project deliverables
  - Created professional documents for future presentations
- 08/2019–05/2021      **Georgia State University**, Atlanta, GA  
*Resident Assistant*
- Extensively utilized communication and counseling skills to supervise 50-60 individuals in a residential hall setting
  - Engaged in budget management, team program planning, report writing, and program assessments
  - Managed administrative tasks including room conditions, incident reports, maintenance requests and room changes

## LEADERSHIP AND SERVICE ACTIVITIES

- 03/2020–Present      Presidential Ambassador, Georgia State University, 1913 Society

## HONORS AND AWARDS

- 2018–2021              Dean's List, Georgia State University School of Public Health

# Joan Pyle

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Juris Doctor*  
*Master of Public Health in Health Policy and Management*
- 2018 **Rutgers University**, Newark, NJ  
*Bachelor of Science in Criminal Justice; Political Science*

## PROFESSIONAL EXPERIENCE

- 05/2021–Present **Edgar Snyder & Associates LLC**, Pittsburgh, PA  
*Law Clerk*
- Preparing various documents for clientele to ensure their needs are being met
  - Work collectively with staff to produce the best product for clients
  - Tackle multiple tasks at once by being organized and efficient to best manage the needs of the firm and clients
- 09/2018–05/2020 **Sullivan & Cromwell**, New York, NY  
*Legal Secretary*
- Worked within the firm’s database alongside attorneys to keep information up to date
  - Edited word documents for attorneys before being sent out to clients or partner firms
  - Assisted with daily workloads of multiple attorneys including sending out documents, booking trips, setting up needs for conferences, and extensively screened phone calls to avoid solicitation from outside companies
- 09/2015–05/2018 **Jumpstart**, Newark, NJ  
*Team Leader*
- Taught pre-school students foundational literacy skills including writing their letters, differentiating between lower and upper case, and noting key words
  - Executed lesson plans that were based on a book for the week
  - Used creative ideas to enhance classroom projects for the students that followed the lesson plan

## LEADERSHIP AND SERVICE ACTIVITIES

- 09/2020–05/2020 1L Representative, Black Law Student Association

# Aparna Ramani

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2022 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Science in Natural Sciences*  
*Bachelor of Arts in Sociology*  
Certificate: Global Health

## PROFESSIONAL EXPERIENCE

- 02/2019–Present **Magee-Womens Research Institute**, Pittsburgh, PA  
*Research Assistant*
- Investigate THC-usage during pregnancy, patient-provider communication strategies, and adoption of positive health behaviors
  - Utilize qualitative analysis to code patient interviews and extract personal accounts
  - Attend weekly seminars on research-oriented professional development
- 04/2021–08/2021 **The Carter Center**, Atlanta, GA  
*Guinea Worm Eradication Program Intern*
- Qualitatively analyzed case investigation reports regarding humans and animals from the Republic of Chad infected with Guinea Worm disease
  - Brainstormed Guinea Worm eradication intervention strategies by identifying epidemiological links among human and animal infection cases
  - Collaborated with international team of researchers to collectively examine eradication design strategies through implementation science methodology
- 05/2020–08/2020 **Young Women’s Christian Association**, Pittsburgh, PA  
*Community Health Intern*
- Evaluated the effects of COVID-19 within Pittsburgh’s underserved/underrepresented populations to understand health disparities in lower socioeconomic areas by zip code
  - Formulated digital “Community Mobilization Guide” outlining biopsychosocial community resources and methods of transportation to health clinics
  - Collaborated with local non-profit organizations, health clinics, and the Office of the Mayor to address community needs and assist with digital distribution of guide

## LEADERSHIP AND SERVICE ACTIVITIES

- 04/2021–Present Business Manager, Global Health Student Association
- 09/2020–Present Founder and Executive Director, empowHER
- 02/2020–04/2021 Board Representative, Student Health Advisory Board
- 10/2018–10/2020 Project Leader, University of Pittsburgh Make a Difference Day

## HONORS AND AWARDS

- 2021 Nationality Room Scholarship, University of Pittsburgh Center for International Studies
- 2021 Community Research Fellowship, University of Pittsburgh Honors College
- 2020 Racism Pandemic Project Fund, University of Pittsburgh Honors College
- 2019 David C. Frederick Public Service Award, University of Pittsburgh Honors College
- 2019 Brackenridge Research Fellowship, University of Pittsburgh Honors College

# Anna Ruzicka

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2022 **University of Pittsburgh**, Pittsburgh, PA  
*Bachelor of Arts in Media and Professional Communications*  
Minor: Spanish

## PROFESSIONAL EXPERIENCE

- 09/2018–Present **University of Pittsburgh Office of Admissions**, Pittsburgh, PA  
*Pitt Pathfinder*
- Delivers personalized, hour-long, group tours of the University of Pittsburgh weekly (with over 90 tours given to date)
  - Exceeds expectations in evaluations in all categories including clarity, vernacular, tone, and guest engagement
  - Member of Pathfinders Diversity, Equity, and Inclusion Standing Committee and Training Team
- 05/2020–05/2021 **PittServes**, Pittsburgh, PA  
*Signature Days of Service Committee Recruitment Chair*
- Organized days of service for the University of Pittsburgh student body remotely by planning virtual service opportunities and engagement events
  - Corresponded with service partners in Pittsburgh to best meet local needs
  - Allocated \$10,000 of grant funds to local non-profit organizations
- 05/2019–01/2020 **Cooper Fitness Center**, Dallas, TX  
*Service Desk Associate*
- Assisted fitness center members and visitors with directions and information regarding exercise classes and events
  - Responded in emergency situations by calling 911 and medical staff
  - Scheduled appointments and performed sale transactions

## HONORS AND AWARDS

- 2019–2021 Dean's List, University of Pittsburgh College of General Studies

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2020 Summer Learning Academy Extern, AT&T

# Kelsey Schorr

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2021 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Studies in Law*  
Specialization: Health Law and Biomedical & Health Services Research
- 2016 **University of Pittsburgh at Johnstown**, Johnstown, PA  
*Bachelor of Arts in History*  
Minor: Political Science

## PROFESSIONAL EXPERIENCE

- 03/2021–Present **Center for Integrative Medicine, UPMC**, Pittsburgh, PA  
*Research Coordinator*
- Create, update, and maintain documentation for regulatory approval of studies, including the Institutional Review Board (University of Pittsburgh) and the Food and Drug Administration
  - Recruit and retain participant involvement and information, to ensure confidentiality
  - Create, updated, and maintain questionnaires/instruments and databases/procedures for all research activities
- 01/2018–02/2021 **All of Us Research Program, University of Pittsburgh**, Pittsburgh, PA  
*Research Recruitment Coordinator*
- Managed community outreach efforts to recruit and engage participants in clinical and community settings for research studies and projects, leading inpatient recruitment enrollment at UPMC Magee Women’s Hospital and UPMC Mercy
  - Trained and implemented recruitment practices and educational tools for the undergraduate and graduate interns through the University of Pittsburgh by providing guidance on regulations and directives, effective communication, and assisting with plan development
  - Analyzed qualitative data for engagement methods with the assistance of the data manager, led collection database restructuring of all engagement activities, and meet all reporting requirements

## LEADERSHIP AND SERVICE ACTIVITIES

- 06/2021–Present Graduate Teaching Assistant, Pitt Online Healthcare Compliance Certificate Program
- 2014–2016 Co-Chair/Founding Member, Planned Parenthood Generation Action Club, University of Pittsburgh at Johnstown

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2020–Present CPR Certified, American Red Cross

# Jordan Smith

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## EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Public Health in Health Policy and Management*
- 2021 **University of Michigan**, Ann Arbor, MI  
*Bachelor of Science in Biology, Health, and Society*  
Minor: History of Medicine & Health

## PROFESSIONAL EXPERIENCE

- 06/2021–Present **University of Michigan Comprehensive Studies Program**, Ann Arbor, MI  
*Peer Mentor*
- Provide guidance to underserved students arriving at the University of Michigan
  - Building and providing resources to promote successful college experiences
  - Recognizing and addressing disparities in incoming student populations
- 08/2019–11/2020 **University of Michigan Housing**, Ann Arbor, MI  
*Resident Advisor*
- Assist first-year students in the transition to the University of Michigan
  - Create and execute events for students focused on diversity, inclusion, and equity
  - Conduct security and wellness checks to ensure safety of over 800 students
- 05/2019–06/2021 **University of Michigan Health System**, Ann Arbor, MI  
*Cell Line Assistant*
- Support growth of squamous cell carcinoma for research
  - Provide information to researchers regarding use of cell line derivatives
  - Initiate and execute contracts on behalf of University of Michigan for obtaining cell lines

## LEADERSHIP AND SERVICE ACTIVITIES

- 06/2019–01/2020 Volunteer, University of Michigan Health System
- 04/2018–04/2019 Vice President for Finance, University of Michigan Residence Halls Association
- 09/2017–04/2018 Allocations and Budgeting Committee Chair, University of Michigan Residence Halls Association

## HONORS AND AWARDS

- 2018 University Honors, University of Michigan
- 2018 Committee Chair of the Year, University of Michigan Residence Halls Association

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2017–2021 Certified Phlebotomy Technician, National Healthcareer Association

# Mary Margaret “Margo” Wright

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## EDUCATION

- 2024 **University of Pittsburgh**, Pittsburgh, PA  
*Juris Doctor*  
*Master of Public Health in Health Policy and Management*
- 2020 **University of North Carolina at Chapel Hill**, Chapel Hill, NC  
*Bachelor of Arts in Economics; English (Poetry)*

## PROFESSIONAL EXPERIENCE

- 05/2020–08/2020 **Nelson Wealth Advisors**, Raleigh, NC  
*Intern*
- Tasked with writing and editorship of a book for company publication
  - Organized and oversaw other interns in process of editing book, working independently and remotely
- 2017–2019 **Smith and Wright, LLC**, Rome, GA  
*Legal Office Assistant*
- Part-time assistant to a paralegal
  - Wrote and mailed communications, aided in filing legal documents
- 05/2017–08/2017 **ERA-NC Alliance**, Raleigh, NC  
*Action Team Facilitator*
- Wrote organizational literature to be distributed at a local and national level
  - Designed and executed lobbying event at the North Carolina State Legislature
  - Coordinated screening event at UNC with a panel of political leaders

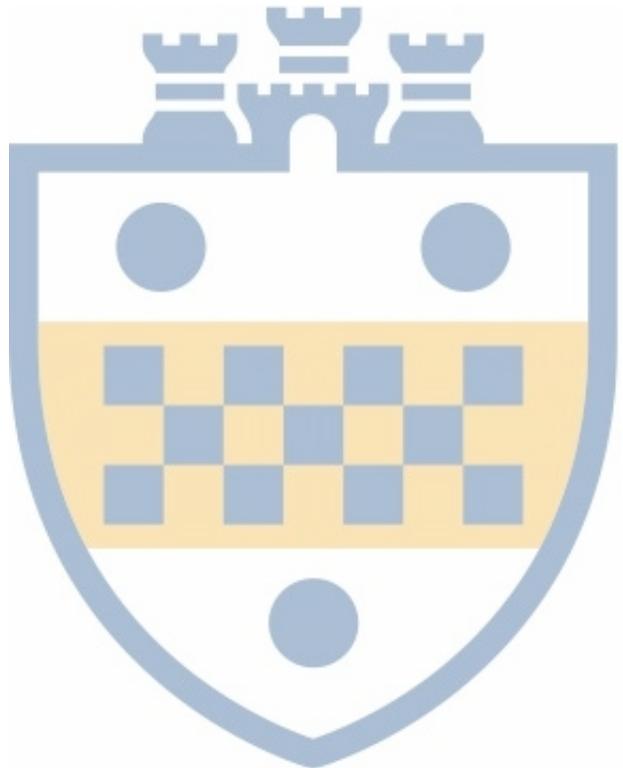
## LEADERSHIP AND SERVICE ACTIVITIES

- 2018–2020 Counsel, UNC Undergraduate Student Attorney General
- 2017–2020 Volunteer Teacher, UNC Musical Empowerment
- 2017–2020 Student Desk Assistant, UNC Health Sciences Library
- 2017–2018 Lab Assistant, Abramowitz Anxiety Lab
- 2016–2017 Rower, UNC Women’s Rowing

## HONORS AND AWARDS

- 2018–2020 Dean’s List, UNC
- 2017 Moxie Scholar, UNC

# PhD Students

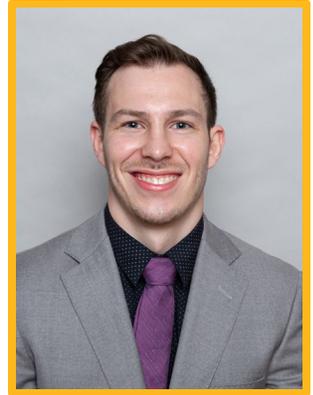


# Donald Spencer Bourne

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## EDUCATION

- 2027 **University of Pittsburgh**, Pittsburgh, PA  
*Doctor of Medicine*
- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Doctor of Philosophy in Health Services Research and Policy*
- 2017 **Oregon Health & Science University**, Portland, OR  
*Master of Public Health in Epidemiology*
- 2014 **Oregon State University**, Corvallis, OR  
*Bachelor of Science in Microbiology*  
Minor: Chemistry  
Certificate: Medical Humanities

## PROFESSIONAL EXPERIENCE

- 10/2016–05/2019 **Veterans Affairs Evidence Synthesis Program**, Portland, OR  
*Research Associate*
- Synthesized Evidence Briefs on health care and policy topics of particular importance to VA clinicians, managers, and policymakers
  - Facilitated a national topic nomination, prioritization, and selection process
  - Developed standard operating procedures for conducting specialist information retrieval of scientific literature
  - Prepared research manuscripts for stakeholder communication, publications for journal or conference submissions, and proposals for prospective projects

## RESEARCH EXPERIENCE

- 01/2015–09/2016 **Trauma Research Institute of Oregon**, Portland, OR  
*Research Associate*, Advisor: Laszlo Kiraly, MD, FACS
- Conducted chart reviews to compile a prospective registry of complications in critically-ill patients admitted to the Trauma and Surgical Intensive Care Unit at OHSU
- 02/2013–12/2014 **OHSU Department of Emergency Medicine**, Portland, OR  
*Research Assistant*, Advisor: Benjamin Sun, MD, MPP, FACEP
- Screened, enrolled, and collected data on eligible patients
  - Managed between 5 and 10 active research studies at any one time

## RESEARCH PUBLICATIONS

- Bourne D**, Davis B, Gigli K, Chang C, Yabes J, Martsof G, Kahn J. (2020). "Economic Analysis of Mandated Protocolized Sepsis Care in New York Hospitals." *Critical Care Medicine*, 48(10): 1411-1418.
- Mackey K, Anderson J, **Bourne D**, Chen E, Peterson K. (2020). "Benefits and Harms of Long-term Opioid Dose Reduction or Discontinuation in Patients with Chronic Pain: a Rapid Review." *Journal of General Internal Medicine*, 35(Suppl 3): 935-944.
- Veazie S, Mackey K, Peterson K, **Bourne D**. (2020). "Managing Acute Pain in Patients Taking Medication for Opioid Use Disorder: a Rapid Review." *Journal of General Internal Medicine*, 35(Suppl 3): 945-953.
- Mackey K, Veazie S, Anderson J, **Bourne D**, Peterson K. (2020). "Barriers and Facilitators to the Use of Medications for Opioid Use Disorder: a Rapid Review." *Journal of General Internal Medicine*, 35(Suppl 3): 954-963.

- Peterson K, Veazie S, **Bourne D**, Anderson J. (2020). "Association Between Traumatic Brain Injury and Dementia in Veterans: A Rapid Systematic Review." *Journal of Head Trauma Rehabilitation*, 35(3): 198-208.
- Veazie S, Peterson K, **Bourne D**, Anderson J, Damschroder L, Gunnar W. (2020). "Implementing High-Reliability Organization Principles Into Practice: A Rapid Evidence Review." *Journal of Patient Safety*, September 2020.
- Peterson K, Anderson J, **Bourne D**, Charns M, Gorin S, Hynes D, McDonald K, Singer S, Yano E. (2019). "Health Care Coordination Theoretical Frameworks: a Systematic Scoping Review to Increase Their Understanding and Use in Practice." *Journal of General Internal Medicine*, 34(Suppl 1): 90-98.
- Anderson J, Peterson K, **Bourne D**, Boundy E. (2019). "Effectiveness of Intradialytic Parenteral Nutrition in Treating Protein-Energy Wasting in Hemodialysis: A Rapid Systematic Review." *Journal of Renal Nutrition*, 29(5): 361-369.
- Peterson K, Anderson J, **Bourne D**, Mackey K, Helfand M. (2018). "Effectiveness of Models Used to Deliver Multimodal Care for Chronic Musculoskeletal Pain: a Rapid Evidence Review." *Journal of General Internal Medicine*, 33(Suppl 1): 71-81.
- Dobscha S, Denneson L, Pisciotto M, **Bourne D**, Chen J, Philipps-Moses D, Woods S. (2018). "Predictors of viewing progress notes among users of VA's electronic health portal who receive mental health care." *JAMIA Open*, 1(1): 122-127.
- Bourne D**, Plinke W, Hooker ER, Nielson CM. (2017). "Cannabis use and bone mineral density: NHANES 2007-2010." *Archives of Osteoporosis*, 12(1): 29.

## RESEARCH PRESENTATIONS

- Bourne D**, Davis B, Gigli K, Chang C, Yabes J, Martsof G, Kahn J. (2020, July). "Economic Analysis of Mandated Protocolized Sepsis Care in New York Hospitals." Presented at AcademyHealth Annual Research Meeting, Boston, MA.

## LEADERSHIP AND SERVICE ACTIVITIES

- |                 |  |
|-----------------|--|
| 03/2020–Present | President, Students for a National Health Program, University of Pittsburgh Chapter  |
| 01/2020–Present | Volunteer, Longitudinal Alliance Program, University of Pittsburgh School of Medicine  |
| 10/2019–Present | Volunteer, Geriatric Experiences in Medicine, University of Pittsburgh School of Medicine  |
| 01/2018–Present | Ad hoc Reviewer, <i>Cancer Management and Research/Journal of Parenteral and Enteral Nutrition/JAMIA Open/Neuropsychiatric Disease and Treatment</i> |
| 10/2017–05/2019 | Quality Improvement Team Lead, Bridges Collaborative Care Clinic   |

## HONORS AND AWARDS

- |      |  |
|------|--|
| 2021 | Clinical and Translational Science Fellowship (TL1 TR001858), University of Pittsburgh Institute for Clinical Research Education |
| 2020 | Social Medicine Fellowship, University of Pittsburgh School of Medicine  |
| 2020 | Best Abstract in Clinical Research, 9th Annual Mitchell P. Fink Scholar Day, University of Pittsburgh Medical Center             |
| 2019 | Nicholas Skala Health Activist Fund Scholarship, Physicians for a National Health Program  |
| 2019 | NIH Training Grant (T32GM008208), PI: Richard Steinman, MD, PhD  |
| 2017 | Early Professional Achievement Award, Oregon Public Health Association   |

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- |              |   |
|--------------|---|
| 2019–Present | Member, AcademyHealth   |
| 2019–Present | Resolution Reviewer, Pennsylvania Medical Society (Medical Student Section) |
| 2019–Present | Member, Physicians for a National Health Program                            |
| 2017–2019    | Policy Committee, Oregon Public Health Association                          |

# Anna Lewis

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## EDUCATION

- 2025 **University of Pittsburgh**, Pittsburgh, PA  
*Doctor of Philosophy in Health Services Research and Policy*
- 2012 **University of Pittsburgh**, Pittsburgh, PA  
*Master of Social Work (Direct Practice)*  
Certificate: Mental Health
- 2010 **Pennsylvania State University**, University Park, PA  
*Bachelor of Science in Human Development and Family Studies*

## PROFESSIONAL EXPERIENCE

- 08/2021–Present **UPMC Mercy**, Pittsburgh, PA  
*Senior Social Worker*
- Complete comprehensive assessments for patients admitted to the hospital including trauma, drug and alcohol, abuse, and other needs assessments
  - Offer resource connections to address unmet needs and dissolve barriers to healthcare access and participation
  - Provide licensure supervision for social workers to ensure quality care and support career advancement
- 03/2020–08/2021 **Critical Illness Recovery Center at UPMC Mercy**, Pittsburgh, PA  
*Senior Social Worker*
- Provided short-term psychotherapy for patients experiencing mental health concerns related to prolonged critical illness
  - Participated as an active member of a large multidisciplinary team including physicians, nurse practitioners, nurses, care managers, physical therapists, occupational therapists, respiratory therapists, pharmacists, and dieticians
  - Facilitated support groups (virtual and in-person) for patients experiencing critical illness and their families across the UPMC system
  - Collaborated with international consortium of other post-ICU clinics to advance research and best practices
- 05/2017–03/2020 **UPMC Palliative and Supportive Institute**, Pittsburgh, PA  
*Clinical Social Worker*
- Engaged in therapeutic support for patients with life-limiting diagnoses and their families
  - Facilitated family meetings to explore and establish goals of care
  - Coordinated services needed for post-hospital care for patients nearing the end of life and their families
  - Provided community education on hospice and palliative care

## RESEARCH EXPERIENCE

- 08/2020–08/2021 **University of Pittsburgh**, Pittsburgh, PA  
*Research Assistant*, Advisor: Dr. Eric Roberts & Dr. Leslie Scheunemann
- Exploration of social determinants of health and functional outcomes following a critical illness

- Developed analytic files utilizing the Health and Retirement Study (HRSA) data set and associated Medicare claims
- Performed statistical analyses of clustered survey data, including binomial and multinomial logistic regression, proportional hazard models, and generalized linear models

## RESEARCH PUBLICATIONS

Hope A, Johnson A, McPeake J, Felt H, Sevin C, Mikkelsen M, Iwashyna T, Lassen-Greene C, Haines K, Agarwal S, Bakhru R, Boehm L, Butcher B, Drumright K, Eaton T, Hibbert E, Hoehn K, Hornstein D, Imperato-Shedden H, Jackson J, Kloos J, **Lewis A**, Meyer J, Montgomery-Yates A, Rojas V, Schorr C, Wade D, and Williams C. (2021). "Establishing a Peer Support Program for Survivors of COVID-19: A Report from The Critical and Acute Illness Recovery Organization." *American Journal of Critical Care*, March 2021: 150-154.

## RESEARCH PRESENTATIONS

**Lewis A**, Eaton T, and Scheunemann L. (2021, February). "The Impact of a Social Worker on Patient Attendance to a Post-ICU Clinic." Presented at Society of Critical Care Medicine Annual Congress, presented virtually.

Eaton T and **Lewis A**. (2020, September). "Cognitive Dysfunction After Critical Illness." Presented at Critical and Acute Illness Recovery Organization (CAIRO) Case Conference, presented virtually.

Eaton T, Castiglia R, Qureshi A, **Lewis A**, and Butcher B. (2020, February). "Re-Exploring Goals of Care in Patients Surviving Critical Illness." Presented at Society of Critical Care Medicine Annual Congress, Orlando, Florida.

## LEADERSHIP AND SERVICE ACTIVITIES

01/2020–Present	Board Member, Christ United Methodist Church Preschool
05/2010–Present	Volunteer, Christ United Methodist Church
05/2020–08/2021	Conference Committee Member, Social Work Hospice and Palliative Care Network (SWHPN)

## HONORS AND AWARDS

2020	COVID-19 Relief Grant, The Beckwith Institute
2020	Star Research Award, Society of Critical Care Medicine Annual Congress
2020	Choosing Wisely/High Value Care Award, Society of Critical Care Medicine Annual Congress

## PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

2020–Present	Licensed Clinical Social Worker, Pennsylvania State Board of Social Workers, Marriage and Family Therapists and Professional Counselors
2020–Present	Associate Member, Society of Critical Care Medicine (SCCM)
2020–Present	Member, Critical and Acute Illness Recovery Organization (CAIRO)
2018–Present	Professional Member, Social Work Hospice and Palliative Care Network (SWHPN)