

PittPublicHealth

Master of Health Administration

Resume Book

Incoming Students for 2018



Incoming MHA and MHA/MBA Students for 2018

Program	# Students	# PA Residents	# Foreign Citizens	# Attended PA Undergraduate Institution	# Full-Time Work Experience	# Full-Time Students	# Part-Time Students
MHA	16	5	0	6	10	14	2
MHA/MBA	6	1	1	2	4	6	0
Totals	22	6	1	8	14	20	2

Ilham Abdi

ila9@pitt.edu

www.linkedin.com/in/ilhamabdi4



EDUCATION

2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration

2017 **The Ohio State University**, Columbus, OH
Bachelor of Science in Nutrition Sciences

PROFESSIONAL EXPERIENCE

08/2018–Present **University Center for International Studies**, Pittsburgh, PA
Graduate Student Intern

- Functions as one of the facilitators of the front desk of the study abroad office
- Creates and executes a yearly social media strategy for the office
- Manages student outreach efforts, including classroom visits, information tables, and on-campus presentations
- Creates and maintains a database of alumni information
- Provides administrative support to the project management team

06/2016–08/2017 **Michael Kors**, Columbus, OH
Operations and Visual Manager

- Reported daily to corporate partners
- Coached and supervised staff
- Formulated daily strategies to drive and achieve sales goals
- Increased profits through effective sales training and troubleshooting profit loss areas

LEADERSHIP AND SERVICE ACTIVITIES

05/2015–04/2016 Advisory Board Member, The Ohio State University/Buck-I-SERV

05/2015–04/2016 President, The Ohio State University/MSA

02/2015–08/2016 Volunteer, Vineyard Free Health Clinic/5th Avenue Dental Clinic

01/2013–05/2016 Volunteer, The Ohio State University/MSA/Project Downtown

05/2013–04/2014 Sisterhood Chair, The Ohio State University/MSA

HONORS AND AWARDS

2018 Graduate Student Intern Scholarship, University Center of International Studies, University of Pittsburgh

2013 Dr. Theodore Suie Jr. Scholarship, The Ohio State University

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

03/2018–Present Board Member, Somali Professional Network

Arturo Amadeo

ara116@pitt.edu

www.linkedin.com/in/arturo-amadeo



EDUCATION

- 2021 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Master of Business Administration
- 2018 **Duquesne University**, Pittsburgh, PA
Bachelor of Science in Health Management Systems

PROFESSIONAL EXPERIENCE

- 01/2018–05/2018 **UPMC**, Pittsburgh, PA
Information Technology Intern
- Designed employee engagement survey to measure success of change management program
 - Evaluated, designed, and delivered reporting solutions and staff management strategies for organizational changes impacting 60 employees
 - Collaborated with support teams to complete projects that impact patient care and end-user efficiency
- 08/2017–12/2017 **Henderson Brothers, Inc.**, Pittsburgh, PA
Employee Benefits Intern
- Worked with data analysis and data cleaning as a member of the Employee Benefits Department
 - Assisted in the installation of Dynamis, a brokerage financial tool, which increased sales and reduced costs
- 07/2017–08/2017 **Manati Medical Center**, Manati, PR
Administrative Intern
- Shadowed the Executive Director at the Manati and Mayaguez hospitals
 - Actively participated in the go-live process of the Meditech EHR system

LEADERSHIP AND SERVICE ACTIVITIES

- 07/2016–05/2018 Member, Pi Kappa Epsilon
- 05/2016–06/2016 Member, China Study Abroad, Rangos School of Health Sciences

HONORS AND AWARDS

- 2018 Joseph and Martha Lang Scholarship Recipient, University of Pittsburgh
- 2015–2017 Dean's List, Duquesne University

Jennifer Andrews

jea89@pitt.edu

www.linkedin.com/in/jennifer-andrews-aj5



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2016 **Union College**, Schenectady, NY
Bachelor of Science in Cognitive Neuroscience
Minor: Sociology
Certificate: Honors Degree in Cognitive Neuroscience

PROFESSIONAL EXPERIENCE

- 7/2016–7/2018 **University of Rochester**, Rochester, NY
Lab Manager for the Kinder Lab (Dr. Chigusa Kurumada)
- Applied new recruitment methods; increased child participants by 600% in 18 months
 - Oversaw 17 research assistants and provided advice on projects that resulted in publications and presentations at competitive national conferences
 - Managed the lab's budget, built databases of adult and child participants, and recorded study participation, community involvement, and assistants' research activities
- 9/2014–6/2016 **Union College**, Schenectady, NY
Student Research Assistant
- Completed a project focused on brain activation and cognitive processing associated with tone and pitch perception of alternating musical presentations
 - Managed recruitment and participation; analyzed 45 individual's full data sets
 - Developed experience utilizing electroencephalogram (EEG) machinery, statistical analysis software SPSS, and related electrical recording machinery
- 9/2015–6/2016 **Union College**, Schenectady, NY
Honors Student Thesis (Dr. Stephen Romero)
- Executed a three-term thesis that analyzed the effects of optimism and practice type on skill acquisition and explicit and implicit memory
 - Recruited 200 study participants; managed and analyzed all study participants' data

LEADERSHIP AND SERVICE ACTIVITIES

- 1/2014–6/2016 Campus Interaction Chair/Member, Gamma Phi Beta Sorority
- 2/2013–6/2016 Big Sister/Member, Big Brothers Big Sisters of the Capital Region
- 9/2012–6/2016 Member, Union College Homework Helpers
- 9/2012–6/2016 Member, Union College Colleges Against Cancer

HONORS AND AWARDS

- 2018 Dean's Public Health Scholar, University of Pittsburgh
- 2012–2016 Dean's List, Union College
- 2015 Member, Union College Psychology Honors Colloquium
- 2015 Member, Nu Rho Psi, Neuroscience Honors Society
- 2016 Graduated Cum Laude, Union College

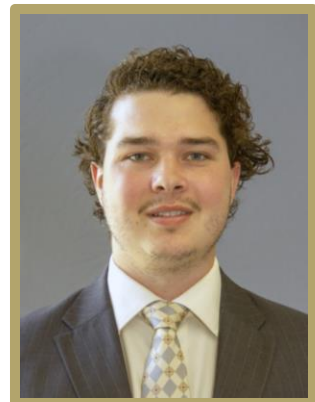
PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 2015–Present Member, Nu Rho Psi, Neuroscience Honors Society

Kaleb Joseph Behanna

kjb129@pitt.edu

www.linkedin.com/in/kalebjbehanna



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Certificate: Global Health Certificate
- 2018 **The Pennsylvania State University**, State College, PA
Bachelor of Science in Health Policy & Administration
Minor: Political Science

PROFESSIONAL EXPERIENCE

- 05/2017–08/2017 **Magee-Womens Hospital of UPMC**, Pittsburgh, PA
Volunteer Services Coordinator - Intern
- Created successful programs such as the “Patient Navigator Program” and “Breast Mammography Volunteer Program” to increase patient satisfaction scores
 - Onboarded and supervised 75 teen and adult volunteers for a 321 bed health facility
 - Operated all aspects of the Volunteer Services Office including directing calls to appropriate staff and providing patients with foreign language interpreters
- 06/2014–Present **John Marshall Catering**, Bakerstown, PA
Transportation & Event Coordinator
- Responsible for careful and timely transportation of food, equipment, and staff
 - Experience with organizing weddings, fundraisers, corporate gatherings, and graduation parties
 - Manages daily operations with regards to vendor and customer relations
- 07/2012–01/2014 **Saint Barnabas Health System – Skilled Nursing Facility**, Gibsonia, PA
Nutrition Services Provider
- Filled nutrition slips for various patients
 - Worked in unison to gather and deliver food to 172 bed skilled nursing facility

LEADERSHIP AND SERVICE ACTIVITIES

- 05/2018–06/2018 Healthcare Abroad Volunteer, Ukrainian Humanitarian Initiative
- 03/2018–05/2018 Volunteer Caregiver, Foxdale Village – Continued Care Retirement Facility
- 01/2017–05/2018 Active Member, Health Policy & Administration Club

HONORS AND AWARDS

- 2017 Above & Beyond Award – Recognized, Magee – Womens Hospital of UPMC
- 2017–2018 Dean’s List, The Pennsylvania State University

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 08/2016–Present Active Member, American College of Health Care Administrators (ACHCA)
- 05/2018–Present Undergraduate Mentor, Penn State HPA – APG Mentoring Committee

Umeka Ganjoo

umeka.ganjoo@pitt.edu

www.linkedin.com/in/umeka-ganjoo



EDUCATION

- 2021 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2017 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Psychology
Bachelor of Science in Sociology
Certificate: Helping Professions

PROFESSIONAL EXPERIENCE

- 05/2017–Present **University of Pittsburgh**, Pittsburgh, PA
Recruiting Assistant, Talent Acquisition, Office of Human Resources
- Primary administrative support for the Head of Talent Acquisition and two Recruiting Managers
 - Schedules executive candidate interviews, orders supplies, processes invoices, arranges catering orders, and assists with new hire processing, according to University policies and Office of Human Resources guidelines
 - Tracks, manages, updates, registers, and communicates all Talent Acquisition–related events and career fairs
- 03/2015–05/2017 **University of Pittsburgh**, Pittsburgh, PA
Receptionist, Joseph M. Katz Graduate School of Business
- Maintained a safe and clean reception area by complying with Katz procedures, rules, and regulations
 - Planned and coordinated materials for meetings and events for both students and staff
 - Welcomed visitors by greeting them; answered any inquiries made
- 06/2016–11/2016 **The Woodlands Foundation**, Wexford, PA
Camp Counselor
- Encouraged appropriate behaviors for participants with chronic/mental illnesses by using positive reinforcement methods
 - Communicated with participants' parents/guardians about daily activities and behaviors while maintaining HIPAA
 - Monitored each participants' progress with individualized charts and files that were updated daily

LEADERSHIP AND SERVICE ACTIVITIES

- 11/2017–Present Secretary, Kashmiri Overseas Association, Pittsburgh Division
- 01/2016–08/2017 Research Assistant, Directed Research / Hillman Cancer Center
- 03/2015–07/2015 Research Assistant, University of Tennessee, Ecology Department; the Kalisz Lab
- 12/2016–04/2017 Fundraising Committee Member, Nourish, University of Pittsburgh
- 09/2014–04/2017 Liaison / Public Relations Committee Member, Dhirana, University of Pittsburgh

HONORS AND AWARDS

- 2017 Honorary Member, Outside of the Classroom Curriculum, University of Pittsburgh

Malena Hirsch

malena.hirsch@pitt.edu

www.linkedin.com/in/malena-hirsch



EDUCATION

- 2021 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Master of Business Administration
- 2017 **University of Cincinnati**, Cincinnati, OH
Bachelor of Arts in Psychology
Minors: Business Administration, Organizational Leadership

PROFESSIONAL EXPERIENCE

- 05/2016–06/2018 **HORAN**, Cincinnati, OH
Benefits Specialist Department Coordinator
- Developed internal and external operations of the Benefits Specialists department, including coordinating the bi-weekly new hire process of a large Cincinnati-based health system, troubleshooting client issues, implementing health insurance platforms for clients, reviewing proposals, and preparing for open enrollments
 - Dedicated member of the HORAN Engagement Team, tasked with answering complex client calls regarding benefits questions, claim issues, and election changes
 - Collaborated with the executive assistant to the CEO to manage invoice databases for the Commonwealth Club of Cincinnati
 - Planned and organized events, such as the call campaign for a Health Management Symposium
 - Organized and maintained confidential client information and system files
- 10/2014–02/2017 **Dewey's Pizza**, Cincinnati, OH
Manager Assistant
- Developed new employees, as well as led each worker toward personal and company goals as a team leader and trainer
 - Utilized prioritization and time management skills to emphasize and practice teamwork and leadership by responding to guest and coworker needs
- 01/2015–05/2015 **University of Cincinnati**, Cincinnati, OH
Teaching Assistant: Introduction to Psychology
- Resource and support for 160 students; used creativity and knowledge of the material to construct and administer and grade pop-quizzes and supplemental exam questions
 - Counseled students to offer guidance and best practices for being successful in the course, and acted as a resource for personal conflict as well as school advice

LEADERSHIP AND SERVICE ACTIVITIES

- 02/2016–06/2018 Support Group Facilitator, Fernside
10/2014–02/2017 Volunteer, Dewmore

HONORS AND AWARDS

- 2018 Sanjeev Khanna Endowed Fund for Student Resources Scholarship Recipient, University of Pittsburgh
- 2017 Cum Laude Graduate, University of Cincinnati
- 2013–2017 Dean's List, University of Cincinnati

Emily Joseph

egj2@pitt.edu

www.linkedin.com/in/emilyjoseph



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2012 **The Ohio State University**, Columbus, OH
Bachelor of Arts in Public Affairs
Minor: Nonprofit Management

PROFESSIONAL EXPERIENCE

- 08/2015–08/2018 **Lifespan**, Providence, RI
Operational Excellence and Process Improvement Consultant
- Supported development of standard operating procedures for ambulatory clinical quality measures to support Accountable Care Organization functionality at nine clinic sites
 - Created change management process that optimized newly implemented electronic medical record (EMR), resulting in improved identification and management of sepsis
 - Planned and validated new pediatric inpatient security protocol for 8,000 annual visitors
- 07/2013–08/2015 **Generation Citizen**, Providence, RI
Program Manager
- Launched two new post-secondary partnerships, creating credit-bearing and work study opportunities for students, doubling college student participation in programming
 - Increased school partner retention by 50% and generated revenue through secondary school partnership contracting
 - Managed 40-50 college volunteers in 25 simultaneous semester-long advocacy projects, including working with classroom teachers, training college volunteers, and coordinating city and state advocacy efforts with elected officials
- 07/2012–07/2013 **University of Notre Dame**, Southbend, IN
Robinson Community Learning Center Entrepreneurship Coordinator, AmeriCorps
- Taught professionalism skills to over 150 students in South Bend City School Corporation
 - Created and implemented data management system, including data collection and surveying, to be used in 3 program areas for grant reporting and board decision-making
 - Managed MBA-student partnership to pair 20 MBA students with middle school students for business plan development, including grant funding from AT&T

LEADERSHIP AND SERVICE ACTIVITIES

- 09/2015–Present Founding Board Member/Managing Director, Citizen Physicians
- 12/2014–08/2018 Gallup Strengths Coach, Leadership Rhode Island
- 07/2015–07/2018 Board Member, Generation Citizen

HONORS AND AWARDS

- 2018 Dawn Gideon Scholar, University of Pittsburgh

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 02/2018–Present Six Sigma Black Belt
- 03/2016–Present Six Sigma Green Belt
- 08/2017–Present TapRoot Root Cause Analysis Certified

Kia J. Kai

kjk108@pitt.edu

www.linkedin.com/in/kia-kai



EDUCATION

- 2021 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Master of Business Administration
- 2014 **University of Nebraska-Lincoln**, Lincoln, NE
Bachelor of Arts in Psychology
Minor: Sociology

PROFESSIONAL EXPERIENCE

- 09/2015–08/2018 **St. Joseph's Neighborhood Center**, Rochester, NY
Healthcare Access-AmeriCorps Volunteer
- Coordinated patient screening and intake for uninsured and underinsured clients seeking medical, dental, counseling, or bodyworks services
 - Assisted clients with enrollment in the Supplemental Nutrition Assistance Program (SNAP), Prescription Assistance Programs (PAP) offered by pharmaceutical companies and financial assistance programs through hospitals for patients needing higher level medical care
 - Managed internal and external transmission of medical records and working with IT department to streamline process from paper charts to electronic record keeping
- 03/2017–08/2018 **St. Joseph's Neighborhood Center**, Rochester, NY
Co-Chairperson, Structural Racism Initiative
- Designed and implemented policies and procedures to address racism and promote cultural sensitivity towards vulnerable populations
 - Conducted staff and volunteer trainings to increase their awareness of structural racism
 - Organized/facilitated committee meetings and appointed department representatives
- 04/2017–08/2018 **Bethany House**, Rochester, NY
Board Member
- Established policies and procedures that furthered the mission and goals of the organization (Hospitality, Shelter, and Support for the poor and homeless)
 - Structured staff responsibilities and developed succession plan
 - Worked with an adjunct board member to monitor digital support and to help design and develop technical solutions that will support the mission of Bethany House

LEADERSHIP AND SERVICE ACTIVITIES

- 08/2016–08/2018 Youth Group Assistant, United Church of Pittsford
- 09/2015–06/2016 Tutor, Saint's Place Tutoring
- 02/2013–08/2015 Mentor, Heartland Big Brothers Big Sisters
- 08/2012–08/2013 Educational Volunteer, UNL Garden Club

HONORS AND AWARDS

- 2018 Crane Fund Scholarship Recipient, University of Pittsburgh
- 2010–2011 Dean's List, University of Nebraska-Lincoln

Christopher Lang II

chl272@pitt.edu

www.linkedin.com/in/christopher-lang-ii



EDUCATION

- 2021 **University of Pittsburgh**, Pittsburgh PA
Master of Health Administration
Master of Business Administration
- 2015 **Thomas Edison State University**, Trenton, NJ
Bachelor of Arts in Liberal Studies

PROFESSIONAL EXPERIENCE

- 02/2016–03/2018 **United States Navy**, Yokosuka, Japan
Educational Services Officer, Training Coordinator for Naval Forces Japan
- Deployed on Pacific Partnership 2017, aiding Southeast Asian communities of 50,000
 - Coordinated yearly Department of Defense mandated training for 35 personnel in 100% compliance with federal regulations
 - Developed a field-specific training program, resulting in the promotion of 4 subordinates
- 08/2013–02/2016 **United States Navy**, San Diego, CA
Travel Coordinator, Transportation Manager for Navy Region Southwest
- Processed over 220 official travel orders with strict adherence to the Joint Federal Travel Regulations, ensuring 100% liquidation of more than \$264,000
 - Developed a standard operating procedure for the Travel Coordinator and Transportation Manager, streamlining all processes and training into one manual
- 08/2010–08/2013 **United States Navy**, Newport, RI
Information Systems Security Officer, Command Fitness Leader for Naval War College
- Supervised a hardware refresh of 25 computer workstations with zero operational interruption
 - Conducted bi-weekly physical training sessions as the Command Fitness Leader resulting in 100% pass-rate of the Navy Physical Readiness Test for 45 personnel

LEADERSHIP AND SERVICE ACTIVITIES

- 02/2016–03/2018 Enlisted Surface Warfare Specialist Coordinator, Seventh Fleet Band
- 02/2016–03/2018 Member, Second Class Petty Officer Association, CFAY Japan
- 08/2005–Present Second Degree Knight, Knights of Columbus
- 08/2013–02/2016 Volunteer, Navy Region Southwest Volunteer Program

HONORS AND AWARDS

- 2018 Navy and Marine Corps Achievement Medal, Commander, Seventh Fleet
- 2016 Navy and Marine Corps Achievement Medal, Navy Region Southwest
- 2013 Navy and Marine Corps Achievement Medal, Naval War College
- 2012 Navy and Marine Corps Achievement Medal, Navy Band Northeast Sailor of the Year
- 2011 Flag Letter of Commendation, Rear Admiral John N. Christenson, Sailor of the Quarter

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 05/2018–Present Member, Healthcare Financial Management Association

Terrence Litam

tal109@pitt.edu

www.linkedin.com/in/terrence-litam



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Certificate: Health Equity
- 2015 **The Ohio State University**, Columbus, OH
Bachelor of Science in Biology
Minor: Sexuality Studies

PROFESSIONAL EXPERIENCE

- 10/2016–07/2018 **The Ohio State Wexner Medical Center**, Columbus, OH
Clinical Lab Services Technician
- Processed specimens to prepare them for medical testing
 - Handled customer service aspects of ensuring tests are run in a timely and prioritized manner while answering questions from medical teams about how to collect and preserve specimens
 - Properly handled sensitive information per HIPAA guidelines
- 06/2014–07/2017 **The Center for Higher Education Enterprise**, Columbus, Ohio
Undergraduate Research Assistant
- Investigated retention/resistance factors that contribute to student success in higher education
 - Research topics tended to focus on minority groups such as queer students of color or males of color

LEADERSHIP AND SERVICE ACTIVITIES

- 09/2014–06/2015 Asian/Pacific-Islander Mentor, Multicultural Student Center
- 11/2012–12/2015 Charter, Chapter Manager, Curator, and Executive Liaison, Sigma Phi Beta Fraternity Inc.
- 01/2012–05/2014 Vice President, Events Coordinator, Public-Relations, Pilipino Student Association

Abigail Matusik

arm217@pitt.edu

www.linkedin.com/in/abigail-matusik



EDUCATION

- 2023 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2017 **California University of Pennsylvania**, California, PA
Bachelor of Science in Biology
Minor: Chemistry

PROFESSIONAL EXPERIENCE

- 07/2017–Present **UPMC Presbyterian/Shadyside**, Pittsburgh, PA
Medical Laboratory Technician
- Performs qualitative and quantitative analytical procedures according to established protocols with precision and accuracy in an efficient manner
 - Operates and maintains equipment, utilizing defined schedules and written instructions to perform quality control checks, preventive maintenance, and calibration
 - Identifies problems with instrumentation, methodology, specimens, supplies, or results and takes action as outlined in predetermined protocols
- 12/2016–05/2017 **Muscular Dystrophy Association**, Pittsburgh, PA
Fundraising/Summer Camp Intern
- Coordinated with local corporate sponsor prospects for funding camp activities and meals which helped gain over \$6K in underwriting
 - Involved in all pre-camp planning and preparation as it pertained to campers and volunteers to ensure all necessary and essential paperwork was completed
 - Managed camp applications and interview schedules with prospective counselors by reviewing their qualifications and collecting essential documents
- 06/2016–05/2017 **California University of Pennsylvania**, California, PA
Alumni Ambassador
- Supported Annual Fund efforts through a variety of activities and fundraisers that resulted in generating scholarship dollars
 - Attended on- and off-campus networking events with Cal U alumni
 - Assisted in the coordination of Cal U for Life event programming to support a life-long relationship with the University

LEADERSHIP AND SERVICE ACTIVITIES

- 06/2016–10/2016 Assistant Varsity Volleyball Coach, Uniontown Area High School

HONORS AND AWARDS

- 2014–2015 Dean's List, California University of Pennsylvania

Jordan McBride

jom182@pitt.edu

www.linkedin.com/in/jordanmcbride



EDUCATION

- 2021 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Master of Business Administration
- 2017 **University of Georgia**, Roswell, GA
Bachelor of Science in Nutrition Science
Minor: Spanish

PROFESSIONAL EXPERIENCE

- 04/2018 –Present **Carelike, LLC**, Atlanta, GA
Data Analyst
- Compares data from Medicare CMA database with master database that supports Mayo Clinic
 - Determines desired data dimensions
- 05/2018–07/2018 **Resurgens Orthopaedics**, Roswell, GA
Certified Clinical Medical Assistant
- Direct patient care
 - Redesigned clinical workflows for implementation of new EMR
 - Administrative roles included patient intake, scheduling, and conversing with insurance companies
- 06/2016–08/2016 **QOL Medical, LLC**, Indian River Shores, FL
Medical Science Liaison Intern
- Promoted education, diagnosis, and treatment of rare orphan disease alongside staff of nurses and pharmaceutical sales representatives
 - Researched potential new drugs and drug markets and presented findings to C-suite executives, investment board, and senior management teams

LEADERSHIP AND SERVICE ACTIVITIES

- 01/2015–05/2017 Clinical Volunteer, St. Mary's Hospice House
- 01/2016–05/2017 Mentor, Athens Clarke County Mentor Program
- 01/2016–05/2017 Volunteer, Extra Special People
- 08/2013–05/2017 Community Service Cardinal Cabinet Member, Make-A-Wish Foundation

HONORS AND AWARDS

- 2018 Dawn Gideon Scholar, University of Pittsburgh
- 2018 Ira J. Gumberg Scholarship Recipient, University of Pittsburgh
- 2017 Magna Cum Laude, University of Georgia
- 2016–2017 Presidential Scholar, University of Georgia
- 2015–2017 Dean's List Honors, University of Georgia
- 2013 National Society Honors, National Society of Collegiate Scholars
- 2013 Zell Miller Scholarship, Georgia Student Finance Commission

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 05/2017–05/2019 Certified Clinical Medical Assistant, National Healthcareer Association

Maharsi Naidu

mrn24@pitt.edu

www.linkedin.com/in/maharsi-naidu



EDUCATION

- 2021 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
Master of Business Administration
- 2017 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Arts in Economics
Bachelor of Arts in Health Services
Certificates: Conceptual Foundations of Medicine, Community Health Assessment, Managing Health Services Programs and Projects

PROFESSIONAL EXPERIENCE

- 03/2018–07/2018 **UPMC Health Plan**, Pittsburgh, PA
Credentials Analyst
- Compiled verification resources for initial and re-certifications of clinicians
 - Authenticated provider information with hospital and national databases
- 05/2016–04/2018 **Health Policy Institute**, Pittsburgh, PA
Research Intern
- Collected and reviewed academic paper relating to opioid epidemics in Pittsburgh
 - Created resource documents for presentation by the Allegheny Board of Health
 - Revised the framework for a Public Health course to adapt to new health concerns
- 05/2015–04/2016 **Center for Research on Media, Technology, and Health**, Pittsburgh, PA
Research Intern
- Developed data visualizations and formatting NIH grant applications
 - Performed qualitative coding of social media data related to emerging health trends
 - Worked closely with the Center's Director to manage time-sensitive projects

LEADERSHIP AND SERVICE ACTIVITIES

- 05/2016–12/2017 First Year Mentor, Office of Student Affairs, University of Pittsburgh
- 05/2017–12/2017 Chairman of Brotherhood, Delta Sigma Phi Fraternity
- 08/2014–05/2016 Resident Assistant, Office of Residence Life, University of Pittsburgh
- 12/2015–04/2016 New Member Educator, Delta Sigma Phi Fraternity

HONORS AND AWARDS

- 2018 Frederick Sutherland Endowed Business Scholarship Recipient, University of Pittsburgh
- 2017 Dean's List, University of Pittsburgh
- 2015 Founding Father, Delta Sigma Phi Fraternity

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 012/2015–Present Founding Father, Delta Sigma Phi Fraternity, Omega Chapter

Sydney E. Pack

sep100@pitt.edu

www.linkedin.com/in/sydney-pack



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2011 **University of Arkansas Walton College of Business**, Fayetteville, AR
Bachelor of Science in Business Administration (Accounting)
Minor: Enterprise Resource Planning
Certificate: SAP

PROFESSIONAL EXPERIENCE

- 03/2018–Present **Beacon Direction, LLC**, Pittsburgh, PA
President/Owner
- Facilitates and creates time saving resources and system processes for organizations
 - Researches, writes, and reports on grants for small nonprofit organizations
 - Responsible for all administrative duties for the Sole Member LLC
- 07/2016–01/2018 **Communities Unlimited**, Memphis, TN
Associate Management Consultant
- Assisted new and existing business owners in starting and growing their small business
 - Prepared loan documents on behalf of small businesses
 - Identified new opportunities for funding, partnership development and small business development for Communities Unlimited
- 06/2011–06/2016 **Winrock International**, Little Rock, AR
Program Associate 2
- Oversaw the project management and implementation of grant programs including community development with seven communities, two economic development projects and two Native American water improvement programs
 - Sought new funding opportunities; wrote and reviewed USDA and foundation grants as related to division's expertise
 - Secured contracts and managed contractors while implementing projects

LEADERSHIP AND SERVICE ACTIVITIES

- 06/2012–Present Member, Delta Leadership Network
- 03/2014–06/2018 Grant Development Volunteer, Ozark Mission Project
- 06/2018–06/2018 Dental Clinic Event Volunteer, Mission of Mercy Pittsburgh

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 10/2011–06/2012 Delta Leadership Institute, Delta Regional Authority/University of Alabama Executive Academy
- 10/2011–09/2012 Cooperative Development Certification, CooperationWorks!

Ritambhara Pathak

rip21@pitt.edu

www.linkedin.com/in/ritu-pathak



EDUCATION

2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration

2016 **University of Pittsburgh**, Pittsburgh, PA
Bachelor of Science in Biological Sciences

PROFESSIONAL EXPERIENCE

09/2016–Present **University of Pittsburgh Department of Surgery**, Pittsburgh, PA
Research Coordinator

- Manages two NIH funded clinical research studies and additional pilot studies in distressed cancer population and their caregivers
- Interviews, trains, and supervises students (currently 11) in Good Clinical Practices (GCP) and study protocol
- Initiates, submits, and maintains International Review Board (IRB) documents for three clinical trials

10/2015–09/2016 **University of Pittsburgh Department of Surgery**, Pittsburgh, PA
Research Associate

- Conducted telephone interviews involving long-term follow-up of liver and kidney donors post-surgery
- Extracted data from Electronic Medical Record (EPIC), Redcap, Qualtrics, EndNote, and excel data entry
- Recruited participants for ongoing research studies at UPMC clinical sites

10/2010–04/2016 **Golden Living Nursing Home**, Pittsburgh, PA
Dietary Aid

- Monitored inventory and constantly maintained food and kitchen supply orders
- Supervised evening and weekend kitchen staff in the absence of dietary manager
- Interviewed and trained new employees

LEADERSHIP AND SERVICE ACTIVITIES

03/2017–06/2017 First Author, Psycho-biological mechanisms and risk factors with tumors (Book Chapter)

10/2017–10/2017 Volunteer, UPMC Department of Surgery Cancer Center Family House

05/2013–08/2013 Volunteer, Allegheny General Hospital ER, OR, Help desk, and Physical Therapy

05/2012–07/2012 Volunteer, St. Clair Hospital Emergency Room

08/2009–08/2010 Volunteer, Sunrise Assisted Living

HONORS AND AWARDS

2016 Dean's list, University of Pittsburgh

2011 Dean's list, Community College of Allegheny County

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

02/2017–Present Venipuncture lab draws for research, UPMC

William Powell

wpp7@pitt.edu

www.linkedin.com/in/william-powell1



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2018 **The Pennsylvania State University**, University Park, PA
Bachelor of Science in Psychology
Minor: Health Policy and Administration

PROFESSIONAL EXPERIENCE

- 05/2017–07/2018 **Weis Markets**, Harrisburg, PA
Deli Associate
- Trained new employees on using deli equipment and customer service
 - Gained experience in handling products according to sanitary guidelines
 - Budgeted time properly to finish tasks
- 05/2016–08/2016 **Hershey Entertainment and Resort Co.**, Hershey, PA
Utilities Employee
- Assisted guests by providing them with information and recommendations
 - Maintained park cleanliness
 - Guided guests with directions to ensure better guest experience
- 06/2015–08/2015 **Kmart**, Enola, PA
Lawn/Garden Associate
- Supported fellow employees with tasks such as helping customers, stocking shelves, and general store procedures
 - Coached co-workers with challenges and new activities
 - Learned to operate a variety of machines to provide customer service

LEADERSHIP AND SERVICE ACTIVITIES

- 08/2018–Present Volunteer, Human Resources Department, UPMC Shadyside Hospital
- 2008–2014 Member, Columbian Squires

HONORS AND AWARDS

- 2018 Department of Health Policy & Management Scholarship Recipient, University of Pittsburgh
- 2016–2018 Dean's List, Penn State College of Liberal Arts

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 07/2018–Present CPR Certified, American Heart Association
- 03/2017–Present Member, Psi Chi-International Honor Society in Psychology
- 08/2016–05/2018 Member, Blue and White Society
- 05/2018–Present Member, The Penn State Alumni Association

Megan Preti

mep155@pitt.edu

www.linkedin.com/in/meganpreti



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2017 **University of Virginia**, Charlottesville, VA
Bachelor of Arts in Biology
Minor: Government and Foreign Affairs

PROFESSIONAL EXPERIENCE

- 06/2017–08/2018 **Beach Eye Care**, Virginia Beach, VA
Ophthalmic Technician
- Used critical thinking skills to assess patient problems to help doctors provide best treatment options
 - Assisted in calculations for refractive eye surgeries and reviewed pre- and post-treatment options
 - Conducted field tests to evaluate patient health and recorded results for optometrists and ophthalmologists
- 01/2016–05/2016 **University of Virginia**, Charlottesville, VA
Research Assistant
- Researched and studied the plant *Silene Vulgaris* to help determine constraints on sexual polymorphism evolution
 - Analyzed large data sets on Excel dealing with gene flow through multiple generations of hundreds of *Silene Vulgaris* plants
 - Created short observation and briefing papers to keep the lead research assistant up to date on my findings.

LEADERSHIP AND SERVICE ACTIVITIES

- 02/2018–05/2018 Volunteer, Veterans' Health Fair
- 09/2013–05/2017 Fundraising Chair/Team Member, University of Virginia Women's Club Soccer
- 01/2014–05/2017 Madison House Food Bank Volunteer, Loaves and Fishes Food Pantry

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 06/2017–Present Diopsys Certificate of Training, Diopsys NOVA-VEP and NOVA-ERG

Katherina Shabalov

kas497@pitt.edu

www.linkedin.com/in/katherina-shabalov



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2014 **Georgetown University**, Washington, D.C.
Bachelor of Science in Healthcare Management and Policy

PROFESSIONAL EXPERIENCE

- 03/2015–05/2018 **Ketchum Inc**, Ketchum Health, New York, New York
Senior Account Executive; Account Executive; Assistant Account Executive; Account Coordinator
- Member of account teams supporting marketing, scientific, and corporate communications and issues and crisis management for Takeda Pharmaceuticals' Gastroenterology Franchise, Bayer's Cardiopulmonary Franchise, the Cleveland Clinic, and Stryker Robotics
 - Responded to requests from clients, implemented and presented research projects, developed public communications ranging from press releases to direct-to-consumer advertisements, and brainstormed creative solutions and strategies to achieve client goals
 - Assisted in developing new business by providing research information, preparing materials and drafting documents, and acting as a liaison between internal design department and account teams
- 01/2012–05/2014 **Georgetown EMS**, Washington, DC
EMT, Vice President of Staff, Director of Public Relations
- Served on an emergency crew of 3-4 EMTs delivering patient care and ambulatory transport to campus and community members in accordance with medical protocols
 - Taught Emergency Medical Service Skills to students enrolled in EMT training course
 - Responsible for strategic planning, project coordination, oversight of four departments (public relations, alumni relations, personnel, and probationary members), and input regarding the ~\$100,000 annual budget
- 01/2014–05/2014 **Patient-Centered Primary Care Collaborative (PCPCC)**, Washington DC
Intern
- Researched developing patient centered medical home models as part of the team creating an online resource indicating US primary care activity by geographic location
 - Drafted materials on the patient-centered medical home model for organization membership

LEADERSHIP AND SERVICE ACTIVITIES

- 10/2015–3/2018 Mentor, Big Brothers, Big Sisters NYC

HONORS AND AWARDS

- 2018 Nathan Hershey Scholar, University of Pittsburgh
- 2010–2013 Dean's List, Georgetown University
- 2013–2014 Second Honors, Georgetown University
- 2017 Big Champion, Big Brothers Big Sisters NYC

Lydia Tiguert

Int14@pitt.edu

www.linkedin.com/in/lydiatiguert



EDUCATION

2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration

2018 **Wayne State University**, Detroit, Michigan
Bachelor of Science in Public Health

PROFESSIONAL EXPERIENCE

01/2017–06/2018 **Wayne State University**, Detroit, MI
Student Assistant

- Received, verified, and processed documentation for the departments of records and registration, financial aid, undergraduate admissions, and student accounts receivable
- Assisted new and returning students with questions or concerns regarding all subdivisions of the university's undergraduate programs
- Contacted students of different standings to provide guidance to ensure a successful graduation

05/2017–02/2018 **Michigan Spine and Brain Surgeons, PLLC**, Southfield, MI
Clinical Assistant

- Booked appointments, translated physician messages, relayed relevant messages to all departments, prescribed medications, completed various medical documents, and facilitated contact with other medical facilities through an online clinical system
- Triageed all patients' calls to the appropriate department

2014–Present **City of Dearborn**, Dearborn, MI
Election Inspector

- Utilized electronic poll book to assign voters ballots and store significant voter and election information
- Adhered to all duties and responsibilities of the Election Commission, including setting up all necessary voting booths, equipment, and supplies for elections
- Acquired knowledge of updated regulations and policies required to determine the eligibility of a voter and to explain referendums that were included on the ballot for the election

LEADERSHIP AND SERVICE ACTIVITIES

05/2018–10/2018 Intern, Henry Ford Health System

01/2017–06/2018 Public Relations Assistant, The W Food Pantry

12/2015–05/2016 Special Olympics' Coach, University of Michigan-Dearborn

HONORS AND AWARDS

2018 Department of Health Policy & Management Scholarship Recipient, University of Pittsburgh

2015–2018 Dean's List, Wayne State University

2015–2018 Green Award, Wayne State University

Maira Undavalli

sau10@pitt.edu

www.linkedin.com/in/mairaundavalli



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2018 **Pennsylvania State University (World Campus)**, University Park, PA
Bachelor of Science in Health Policy and Administration

PROFESSIONAL EXPERIENCE

- 06/2016–7/2018 **Undavalli Constructions Private Limited**, Bangalore, India
Marketing and Administrative Assistant
- Created promotional campaigns through advertisements, promotions, direct marketing, and by aiding the development of the company website and iOS application
 - Assessed feedback from more than 5,000 customers to maximize satisfaction and retention rates
 - Planned and marketed a brochure launching event for more than 2,000 participants
- 06/2016–7/2018 **Vayhan Coffee Limited**, Hyderabad, India
Marketing Assistant
- Offered support to international clients in selecting coffee flavors to sell under personal brand names
 - Assisted in implementing a market campaign and budget requirements for a new instant coffee product in the U.S. and Indian markets
 - Analyzed market share and consumer behavior on company's coffee products
 - Conducted qualitative and quantitative market research data to help expand coffee flavors, products, retail locations, and packaging designs
- 08/2017–12/2017 **Ramaiah Medical Teaching College/Ramaiah Memorial Hospital**, Bangalore, India
Intern
- Wrote research paper on nursing documentation compliance in the General Medicine Ward
 - Reviewed nursing documentation concentrating on subject-objective assessment plan, focused-based charting, and flow charts
 - Conducted 16 nurse interviews and analyzed 6 months of nursing documentation quality indicators established by the National Accreditation Board for Hospitals and Healthcare Providers

LEADERSHIP AND SERVICE ACTIVITIES

- 12/2015–7/2018 Volunteer English Teacher, Zilla Parishad Government High School (ZPSP)

HONORS AND AWARDS

- 2018 Department of Health Policy & Management Scholarship Recipient, University of Pittsburgh
- 2018 Graduated Summa Cum Laude, Pennsylvania State University (World Campus)
- 2016–2018 Dean's List, Pennsylvania State University (World Campus)

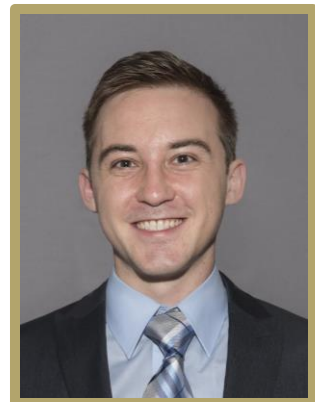
PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 11/2017–Present Member, American Association of Health Administration Management
- 04/2017–Present Member, Upsilon Pi Delta Honor Society

Michael Whalen

maw322@pitt.edu

www.linkedin.com/in/michael-a-whalen



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2018 **University of Michigan**, Ann Arbor, MI
Bachelor of Science in Biopsychology, Cognition, and Neuroscience
Bachelor of Science in Biomolecular Science

PROFESSIONAL EXPERIENCE

- 04/2017–07/2018 **Molecular and Behavioral Neuroscience Institute**, Ann Arbor, MI
Research Assistant
- Conducted progressive ratio choice paradigm studies in female rat models
 - Performed data analysis regarding the role of hormonal control of food intake
 - Assisted in surgical procedures and post-operative care following IACAUC protocol
- 02/2017–07/2018 **C.S. Mott Children's and Von Voigtlander Women's Hospital**, Ann Arbor, MI
Administration Associate
- Assisted patients and guests in accessing hospital resources provided by the Wayne and Shelley Jones Family Center
 - Planned and hosted a weekly spread of therapeutic events for patients and families
- 04/2016–04/2018 **University of Michigan Science Learning Center**, Ann Arbor, MI
Study Group Facilitator
- Developed and presented supplemental academic materials for students enrolled in Organic Chemistry I and II courses
 - Facilitate group dialogue to enhance the learning of weekly topics

LEADERSHIP AND SERVICE ACTIVITIES

- 09/2016–Present Volunteer, United2Heal
- 09/2017–04/2018 Committee Member, Student Health and Safety Commission
- 04/2016–09/2017 VP Training, University of Michigan Office of Undergraduate Admissions
- 10/2016–11/2017 Volunteer, Michigan Medicine Save a Heart
- 09/2014–04/2015 Team Captain, Dance Marathon at the University of Michigan

HONORS AND AWARDS

- 2018 Dean's Public Health Scholar, University of Pittsburgh
- 2015, 2017 James B. Angell Scholar Award, University of Michigan
- 2014–2018 University Honors, University of Michigan
- 2014 Bronze Fundraiser Award, JDRF
- 2014 Regent's Merit Scholarship, University of Michigan

PROFESSIONAL AFFILIATIONS AND CERTIFICATIONS

- 09/2015–05/2018 Member, Alpha Phi Omega

Zack Strock Zambrano

zsz5@pitt.edu

www.linkedin.com/in/zack-zambrano



EDUCATION

- 2020 **University of Pittsburgh**, Pittsburgh, PA
Master of Health Administration
- 2014 **University of South Carolina**, Columbia, SC
Bachelor of Arts in Public Health
Minor: History

PROFESSIONAL EXPERIENCE

- 04/2016–06/2017 **Providence Health**, Beaverton, OR
Specialist Membership Accounting
- Interfaced with the Federal Marketplace to verify and process insurance policies
 - Coordinated client account generation and payment allocation
 - Trained contractors in enrollment policies
- 08/2014–03/2015 **Office of the Attorney General**, Columbia, SC
Securities Enforcement Intern
- Developed FINRA case codex and digital database
 - Reviewed and outlined relevant case information
 - Developed outreach presentations to local community
- 05/2014–08/2014 **Calvert Memorial Hospital**, Prince Frederick, MD
Quality and Risk Management Intern
- Trained and executed floor audits for proper documentation of clinical procedures
 - Developed Joint Commission Awareness pamphlet for distribution for staff
 - Developed new Crash cart audit checklist

LEADERSHIP AND SERVICE ACTIVITIES

- 04/2018–Present Volunteer, American Red Cross
- 01/2013–06/2013 Volunteer, The Free Medical Clinic of Columbia, SC
- 01/2009–05/2011 Ambassador of Hope, Washington Hospital Center, Cancer Institute
- 05/2010–08/2010 Emergency Medical Technician, Prince Frederick Volunteer Rescue Squad
- 01/2008–12/2009 Pledge Captain, Alpha Phi Omega, Service Fraternity

HONORS AND AWARDS

- 2013 National Honors Society, Phi Sigma Theta
- 2013–2014 Dean's List, University of South Carolina