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## Student Resources

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### Campus Computing Labs

412 624-HELP

<http://www.technology.pitt.edu>

Pre-recorded Lab Hours: 412 624-5061

Seven campus computing lab facilities are available at the Pittsburgh campus offering access to over 600 computing devices. These facilities include:

- 230 David Lawrence Hall\*
- 1077 Benedum Hall\*\*
- C114 Sutherland Hall\*\*
- G-27 and G-62 Cathedral of Learning
- 1E01 Wesley W. Posvar Hall
- 112 Hillman Library
- B40 Alumni Hall

*\*Lab operates on a 24-hour schedule 7 days a week*

*\*\*Lab operates on a 24-hour schedule Monday-Friday*

The Productivity Lab located at B40 Alumni Hall features computers equipped with word processing, graphics, and other productivity software packages to assist students who are writing papers or working on research projects.

The campus computing lab system offers access to Microsoft Windows NT 2000 Professional, Apple Macintosh, and Sun Unix workstation computing devices. Access to shared laser-printing resources and scanning devices is also provided. Approximately 150 software applications are available for student use. The computing lab staff members can provide general consulting services to students, if needed.

### Campus Transportation System

3525 Forbes Avenue (Forbes Pavilion)

Monday-Friday 8:30 a.m. – 5:00 p.m.

E-mail: [TRANSSYS@pitt.edu](mailto:TRANSSYS@pitt.edu)

URL: <http://www.pts.pitt.edu>

FAX: 412 648-1223

Pitt provides fixed bus and shuttle service for Pitt students, faculty and staff to all parts of the campus as well as to North and South Oakland, Biotech Center, Carlow and Chatham College. In order to ride, utilize the system, students, faculty and staff must present a current and valid ID upon boarding any campus bus or shuttle. These fixed-route buses and shuttles stop at well-lighted

designated points along their routes. Buses and shuttles operate on a limited schedule during the summer terms.

Time schedules with route maps and designated stops are available in the William Pitt Union, the Parking Office (Brackenridge Hall) and at the Department of Parking, Transportation and Services Administrative Office (Forbes Pavilion). Shuttle schedules and up-to-date information can also be found through the Department of Parking, Transportation and Services' Home Page at [p-and-t.parktran.pitt.edu](http://p-and-t.parktran.pitt.edu).

### **Port Authority Buses**

**412 442-2000**

All University of Pittsburgh students, staff and faculty may ride all Port Authority (PAT) buses, trolleys and inclines within Allegheny County for FREE 24 hours a day, seven days a week, 365 days a year. Please note that this includes the Saturday Mall Buses and the Sunday Cultural Buses. All that you have to do is show the driver a valid and current Pitt ID.

For schedule information, contact the Department of Parking, Transportation and Services at 412 624-8612 or Port Authority at 412 442-2000.

### **Computer Services & Systems Development (CSSD)**

**412 624-HELP**

<http://www.technology.pitt.edu>

CSSD provides computing support, development services, telecommunication services, and information infrastructure needed to support the educational, research, and administrative activities of University students, faculty, and staff. These services include:

- Twenty-four hour Help Desk support to answer questions and resolve problems on-line, in person and over the telephone.
- Seven campus computing labs at the Pittsburgh campus
- Access and support for the University's network, PittNet, as well as the Internet, Internet2, Web, IMAP e-mail, and other network services.
- CSSD Telecommunications services, including installation and maintenance of telephones, switchboard/operator services, voice mail accounts, student telephone services and network port installation.
- System and operation support for enterprise server systems, including the University administrative, academic, and library systems (housed at RIDC Park in O'Hara Township).
- Timesharing, batch, and backup/restore services.
- Maintenance of 800 modems that comprise the University's dialup modem pool for remote network access.
- Provision of University computer accounts and computing access including the campus computing labs, faculty desktop computing program, and the Residential Network (ResNet) program.

- Personal computer, workstation, and network support and consulting.
- Software classes and customized training for Windows, Macintosh personal computers, and UNIX-based workstations.
- Training, consisting of one-hour “QuickStart” courses on various topics.
- Technical documentation, brochures, and helpsheets on computing services, available software, and computing issues.
- A searchable, interactive Knowledge base enabling users to search for information on a question or problem. The program leads the user through a diagnostic process to determine the exact problem and cause, and then provides the solution.
- Software Licensing Services, that permits departments to purchase software licenses, media, manuals, and maintenance at University discount pricing. General computing access and utilities software is provided to the University community without cost.

For more information, please log on to the CSSD web site at <http://technology.pitt.edu> or call the Help Desk at 412 624-HELP.

## Copy Cat

	3945 Forbes Avenue (412)624-0552 or (412)624-0553	246 Scaife Hall (412)648-1864 or (412)648-8133
Monday-Friday	8:00 a.m. – Midnight	7:00 a.m. – 7:00 p.m.
Saturday	8:30 a.m. – 5:00 p.m.	Closed
Sunday	12:00 p.m. – 8:30 p.m.	Closed

Copy Cat is the University of Pittsburgh’s on-campus, full-service document service center. Copy Cat services are available for students, faculty, staff, and the general public. Copy Cat provides full service copying and document processing including proposals, grants, flyers, booklets, theses, dissertations, programs, reports, resumes, etc.; five binding systems; stapling, folding, cutting, laminating, shrink wrapping, 3-hole drilling; gold foil lettering, self-serve copiers with automatic feeders; full and single-color copies and transparencies, presentations, posters, etc.; resume paper with matching envelopes; FAX services, classroom supplies and postage stamps. Our auxiliary services include oversize black and white copying of posters and banners on white or color card stock, oversize color copying in digital format only on white paper, oversize laminating and foam core mounting. Copy Cat also offers customized reproduction of color photos onto calendars, T-shirts, sweatshirts, mugs, mouse pads, and buttons. Connectivity is available for those wishing to utilize this technology. Never leave your office or send hard copy. Just send your job via the network to the Copy Cat. Network, disk or hard copy format accepted. Services are offered for cash, credit cards, personal checks, PittFunds or University accounts.

**Health Center Book Store****412 648-8915**

3527 Forbes Avenue

Monday-Thursday 8:30a.m. – 6:00 p.m.

Friday 8:30a.m. – 5:00 p.m.

\* Extended hours at start of new terms.

A subsidiary of The Book Center, the Health Book Center carries all course books for the schools of Medicine, Dental Medicine, Health and Rehabilitation Sciences, Nursing, Pharmacy and Public Health. The general book section carries in-depth new and back list titles for all of the medical and health related areas. Other services include: professional diagnostic equipment, newspaper subscriptions, book special orders, film development, gift certificates and gift wrapping. VISA, MasterCard, Discover and Panther Funds accepted.

**The Book Center****412 648-1455**

4000 Fifth Avenue

(412)648-1455

(412)648-1902 (fax)

bookcenter@bc.pitt.edu

<http://www.pitt.edu/~bookctr>

	Main Hours	July-Mid-August
Monday – Thursday	8:30 a.m. – 8:00 p.m.	8:30 a.m. – 5:00 p.m.
Friday	8:30 a.m. – 5:00 p.m.	8:30 a.m. – 5:00 p.m.
Saturday	8:30 a.m. – 5:00 p.m.	Closed
Sunday	Closed	Closed

The Book Center is owned and operated by the University of Pittsburgh and is the University's only authorized purchasing unit for textbooks, required course materials and departmental purchases of books.

Textbooks are located in the lower level of the store. The General Book Department stocks both cloth and paper editions; categories include: general interest subjects, academic, technical and reference titles. Large selections of periodicals, journals, software, audios, and videos are available. Posters, fine art and sculpture reproductions, museum quality gifts, stained glass and the largest selection of decorative calendars in the country are also available.

The Supplies Department carries school and office items, calculators, computer supply items, appointment books, calendars and organizers, stationery, greeting cards, art and engineering supplies and academic regalia.

Additional services include newspaper and magazine subscriptions, special order for books, diploma framing and mounting, class rings, gift certificates, and free gift wrapping. VISA, MasterCard, Discover and Panther Funds accepted.

## Health Sciences Library System

<http://www.hsls.pitt.edu>

The Health Sciences Library System is composed of 2 libraries which serve the University of Pittsburgh schools of Dental Medicine, Health and Rehabilitation Sciences, Medicine, Nursing, Pharmacy and the Graduate School of Public Health as well as the UPMC Health System. You can also access articles on the HSLs library website once you receive your login and password. You may access the application at <http://www.hsls.pitt.edu/services/accounts> or pick it up at the reference desk in Falk Library.

- **Falk Library of Health Sciences** **412 648-8866**  
 200 Scaife Hall  
 Monday – Thursday: 7:00 a.m. – midnight  
 Friday: 7:00 a.m. – 10:00 p.m.  
 Saturday: 9:30 a.m. – 10:00 p.m.  
 Sunday: 9:30 a.m. – midnight
- **Western Psychiatric Institute and Clinic Library** **412 624-2378**  
 200 WPIC  
 Monday – Thursday: 8:00 a.m. – 9:00 p.m.  
 Friday: 8:00 a.m. – 5:00 p.m.  
 Saturday: 10:00 a.m. – 5:00 p.m.  
 Sunday: Noon – 5:00 p.m.

## Parking

204 Brackenridge Hall  
 Phone: (412)624-4034  
 FAX: (412)648-2200  
<http://www.pts.pitt.edu>

General Parking Info	<a href="mailto:Parking@bc.pitt.edu">Parking@bc.pitt.edu</a>
Parking Ticket Appeals	<a href="mailto:Parkappeals@bc.pitt.edu">Parkappeals@bc.pitt.edu</a>
Special Events Parking	<a href="mailto:Event@bc.pitt.edu">Event@bc.pitt.edu</a>

	Fall & Spring Terms	Summer
Monday – Thursday	8:00 a.m. – 5:30 p.m.	8:00 a.m. – 5:00 p.m.
Friday	8:00 a.m. – 5:00 p.m.	8:00 a.m. – 5:00 p.m.

The Parking Services Office Staff is responsible for establishing parking regulations, allocating spaces, issuing parking permits, arranging special event parking and citing violators. Parking permits are available for resident, commuting and evening students, and faculty and staff at reasonable prices.

The Motorist Assistance Program (MAP) is here for you!! If your car won't start, or you have locked your keys inside your vehicle, call the Parking Services Office during business hours and we will arrange for a jump start or a lockout and have

you on your way in minutes. After business hours, contact the Campus Police at 412 624-2121.

### **Student Health Service**

Suite 500 Medical Arts Building  
3708 Fifth Avenue  
(412)383-1800 – clinic  
(412)383-1850 – pharmacy

	Fall & Spring Term	Summer
Monday-Friday	8:30 a.m. – 7:00 p.m.	8:30 a.m. – 5:00 p.m.
Saturday (walk-in only)	10:00 a.m. – 3:00 p.m.	9:00 a.m. – 12:00 p.m.

Student Health offers quality primary health care by appointment with board certified, licensed medical doctors, nurse practitioners and nurses. On-site specialty services, internal medicine, dermatology, orthopedics and gynecology are included. Nutrition counseling, health education, a pharmacy and health promotion programming is available as well.

### **TeleFACT**

### **412 624-FACT**

“One Call Does It All”

TeleFact is a Student Government Board sponsored information line. Student operators answer phones from noon to nine, seven days a week to serve the University Community concerning campus activities, academic and administrative inquiries, sports and weather, and local happenings. If you’ve got a question, we’ll find the answer.

### **University Police Department**

G1N30 Wesley W. Posvar Hall  
On Campus Phone      Emergency 811  
Off Campus Phone      (412)624-2121  
Administrative Offices    (412)624-4040 or (412)624-4216  
Monday – Friday:      8:00 a.m. – 5:00 p.m.

The University of Pittsburgh offers a proactive approach towards policing. The University of Pittsburgh Police Department provides the following services.

- The Department operates 24 hours a day, 365 days per year, responding to emergencies and conducting patrols. The Department patrols via foot, bicycle, motorcycle, and car patrol.
- Commissioned officers are available upon request to address any University group concerning law enforcement and safety issues.
- In the event of an emergency, individuals should call **811** from a campus phone (**412**) **624-2121** from a non-campus phone), or use one of the many “emergency phones” located across campus.
- The Lost and Found section attempts to identify and return misplaced property to owners.
- The Investigative Section performs follow up investigations on reported crime incidents, and provides dignitary protection services.

- The Crime Prevention Unit conducts security surveys of University property to reduce the potential for crime.

**University Counseling Center**

334 William Pitt Union

(412)648-7930

<http://www.counseling.pitt.edu>

Monday: 8:30 a.m. – 8:30 p.m. (Fall and Spring)

Tuesday – Friday: 8:30 a.m. – 5:00 p.m.

The University Counseling Center provides confidential personal counseling for all University students. Reasons students seek counseling include relationship problems, stress, anxiety, depression, and concerns about academic progress and direction. The Center offers both individual and group counseling. Group themes include women's issues, interpersonal relationships, drug and alcohol use. The Center also provides consultation and referral for faculty and staff.